

Fax Coversheet Reference Guide

Provider.MassGeneralBrighamHealthPlan.org



Provider.MassGeneralBrighamHealthPlan.org Fax Coversheet Reference Guide

If you are unable to submit supporting clinical information electronically via Provider.MassGeneralBrighamHealthPlan.org, you will be required to fax any clinical documentation with a system generated coversheet. Within the response screen in Provider.MassGeneralBrighamHealthPlan.org a “fax document” button will now appear immediately after creating an authorization. Once selected, a coversheet will generate. When submitting revisions, the same process will apply.

Please note: If your submission request does not provide a real-time response like the one pictured below, you will have to check back *at a later time* when the request is in our system.

Authorizations & Referrals Viewer

This cannot be revised because the status is not MEDREVIEW or APPROVED

Authorizations/Referral Information

Authorization/Referral ID:	22348R00000	Member:	LHASO, JOHN
Member ID:	1007010070	Member Date Of Birth:	01/01/1954
Product:	MEDICARE ADVANTAGE	Member PCP:	
Referred By:	FAMILY CARE ASSOCIATES, LLC (1417969817)	Referred To:	BRIGHAM AND WOMEN’S HOSPITAL (1790717650)
Inpatient/Outpatient:	Inpatient	Pay To:	BRIGHAM AND WOMEN’S HOSPITAL (1790717650)
Diagnosis Code:	N50.82	Diagnosis Description:	Scrotal pain
Authorization/Referral Status:	PENDING A -General Medicine	Authorization/Referral Date:	12/14/2022
Service Start Date:	12/14/2022	Service End Date:	12/19/2022

Authorization/Referral Service Lines

Line	Status	Code	Code Type	Modifier	Description	Total Units	Used Units
1	PENDING				Inpatient Stay	5	0

Authorization/Referral Supporting Documentation

Description	Document	Size	Uploaded	
Clinicals	UserGuideInpatient_2.7.2022.pdf	896KB	12/14/2022 11:40:AM	Download

[Submit Document](#)

[Fax Document](#)



After clicking on the “Fax Document” button, the system will generate the below Fax cover sheet with a barcode referencing the relevant information of the request you submitted. Once faxed, it will automatically attach the clinical information to the appropriate authorization in Provider.MassGeneralBrighamHealthPlan.org.

To: Mass General Brigham Health Plan
Fax Number: 617-586-1700
Auth Id: 22348R00000
From: Bill Nolan
Site: FAMILY CARE ASSOCIATES, LLC
NPI: 1417969817
Phone: 508-932-2383
Date: 12/14/2022

