



A high-value product  
for today's distributed  
workforce

Our Complete Access EPO (Exclusive Provider Organization) product lets employers offer their employees high-value, competitively priced plans with access to leading doctors and hospitals. Employees can live anywhere in the U.S. and still be covered by the plan.

- **In Massachusetts and New Hampshire, our expansive network includes world-class doctors, specialists, and hospitals** — giving members access to some of the nation's leading academic medical centers and specialty hospitals.
- **Outside of MA and NH, members get access to UnitedHealthcare Options PPO network** of over 1,000,000 providers and 5,200 hospitals nationwide.
- **For Behavioral Health support, members have access to Optum's national network of high-quality, accessible behavioral health providers** — as well as services from Lyra Health. Both Optum and Lyra Health offer virtual and in-person options.

**An EPO like no other**

- High-touch local customer service
- Access to our innovative benefits/programs
- One point of contact for clients and members
- A simpler experience: one plan for all employees

**PCPs and referrals are required in MA and NH**

We believe in primary care and the benefit of coordinated care as it delivers better health outcomes and controls unnecessary costs. *For all members, certain services or procedures may require a prior authorization.*



**Want to learn more about Complete Access EPO?**

Ask your employee benefits advisor for more info or contact your Sales Executive.