

Diabetic Services and Supplies

The plan will provide coverage for Medically Necessary services and supplies used in the treatment of insulin-dependent, insulin-using, gestational and non-insulin dependent diabetes. Services and supplies must be prescribed by an authorized health care professional.

The following services and supplies are covered within the following categories of benefits:

- **Outpatient services:** outpatient diabetes self-management training and education
- **Laboratory/radiological services:** all laboratory tests and urinary profiles
- **Durable medical equipment:** blood glucose monitors, voice-synthesizers, visual magnifying aids, and continuous glucose monitors
- **Prosthetics:** therapeutic/molded shoes and shoe inserts
- **Pharmacy:** blood glucose monitoring strips, urine glucose strips, ketone strips, lancets, insulin syringes, insulin pumps and insulin pump supplies, insulin pens, insulin, and oral medications and continuous glucose monitors and supplies

To find Providers in the Network, please visit **Member.MassGeneralBrighamHealthPlan.org**, then go to Find doctors and care.

Please refer to your Schedule of Benefits for applicable member cost-sharing and limitations based on services provided.

Durable medical equipment noted above will take Diabetic Supplies cost-sharing, except Prosthetics which will take Durable Medical Equipment member cost-sharing. When diabetic medications, continuous glucose monitors/supplies, and insulin pumps/supplies are obtained through the prescription drug benefit, applicable cost-sharing and/or restrictions may apply.

Important note: Your Member Handbook and/or Amendments will have the most up to date information and should be referenced to confirm coverage specific to the plan you are enrolled in.

Questions? Call Customer Service at 1-866-414-5533 (TTY 711)
Monday–Friday 8 AM–6 PM or Thursday 8 AM–8 PM