

Prior authorization reference guide for limited network products

Our prior authorization processes are slightly different for providers who are contracted with Mass General Brigham Health Plan, but not participating in one or more of our limited network products.

Authorization requests	Participating Contracted for all lines of business	Non-participating Contracted but not participating in the limited network product	Not contracted Not contracted with Mass General Brigham
Medical	Mass General Brigham portal	Mass General Brigham portal	Non-contracted form
Behavioral health	Optum portal	Optum portal	Optum portal
Med specialty (AllWays Health Partners)	Mass General Brigham portal	Mass General Brigham portal	Non-contracted form
Med specialty (Novologix)	Novologix tool in the Mass General Brigham portal	Mass General Brigham PA tool in the Mass General Brigham portal	Non-contracted form
Pharmacy through CVS Caremark (carved in)	CVS Caremark – check here for correct phone number	CVS Caremark – check here for correct phone number	Non-contracted form
High-tech radiology, cardiac imaging,	Mass General Brigham portal	Mass General Brigham portal	Non-contracted form
Genetic testing	EviCore portal	Mass General Brigham portal	Non-contracted form
Sleep studies	CareCentrix portal	Mass General Brigham portal	Non-contracted form

How do I know if I am participating in a limited network product?

You will receive an alert regarding your participation in the network when you check a member's eligibility in the [Mass General Brigham Health Plan provider portal](#).

You can also confirm your participation in the limited networks by checking our online [Provider Directory](#)

What is the difference between non-participating and not contracted?

Non-participating means you are a contracted provider with Mass General Brigham Health Plan, however you are not part of that limited network. Non contracted refers to a provider or group who is not contracted with Mass General Brigham Health Plan for any lines of business.