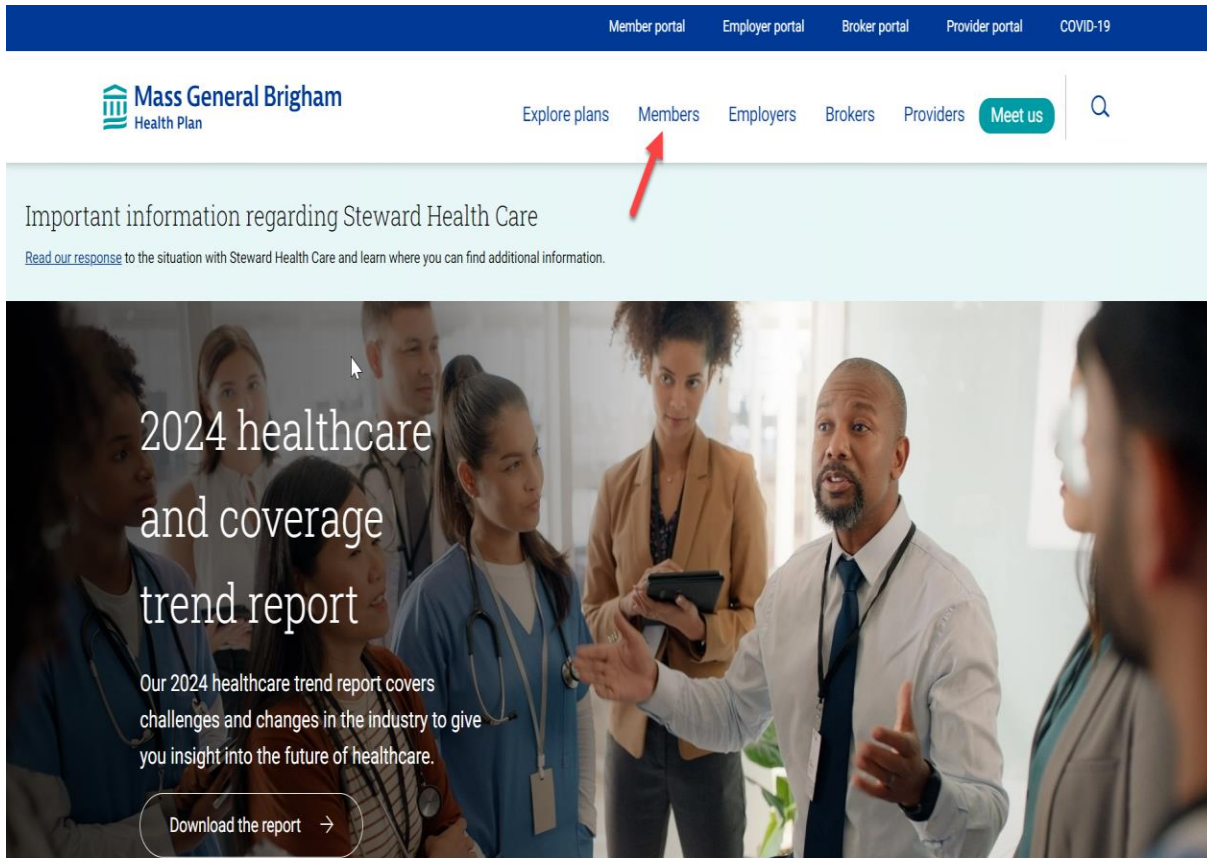


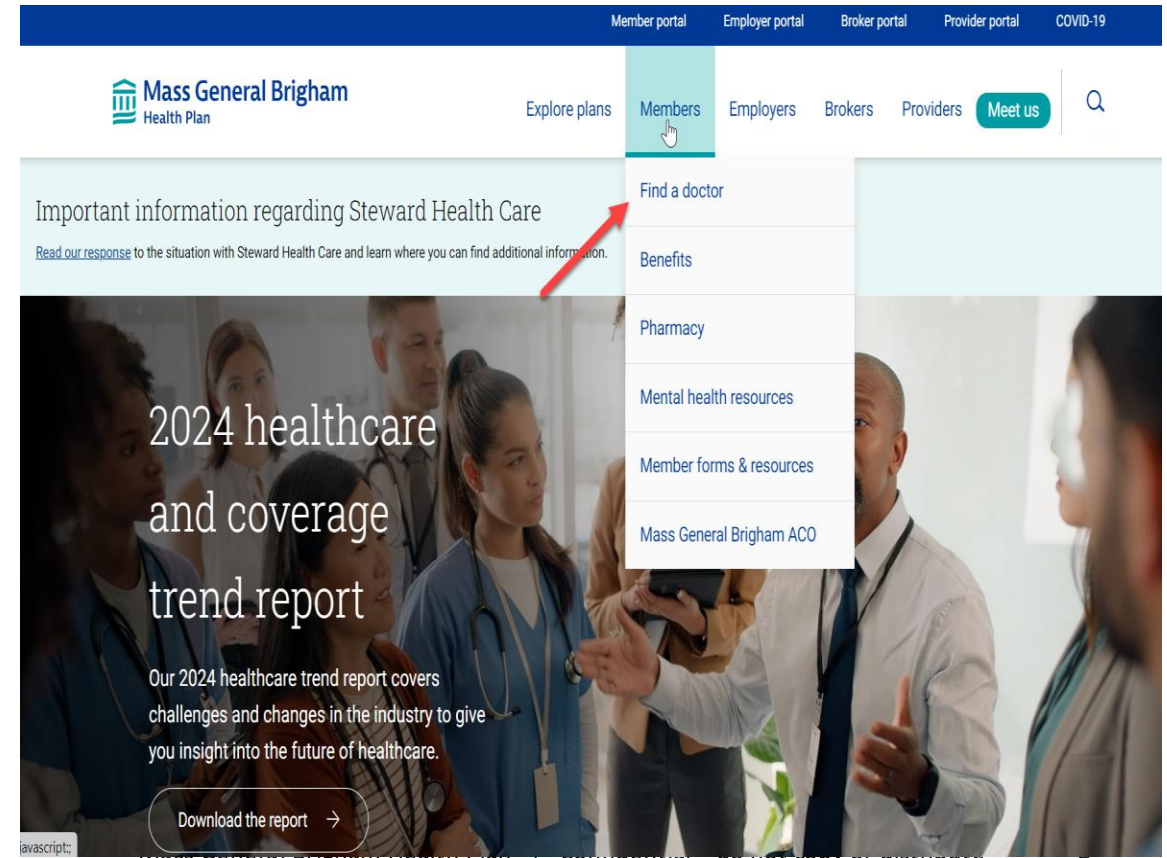
Provider Online Directory Overview

Accessing MGBHP's Provider Directory

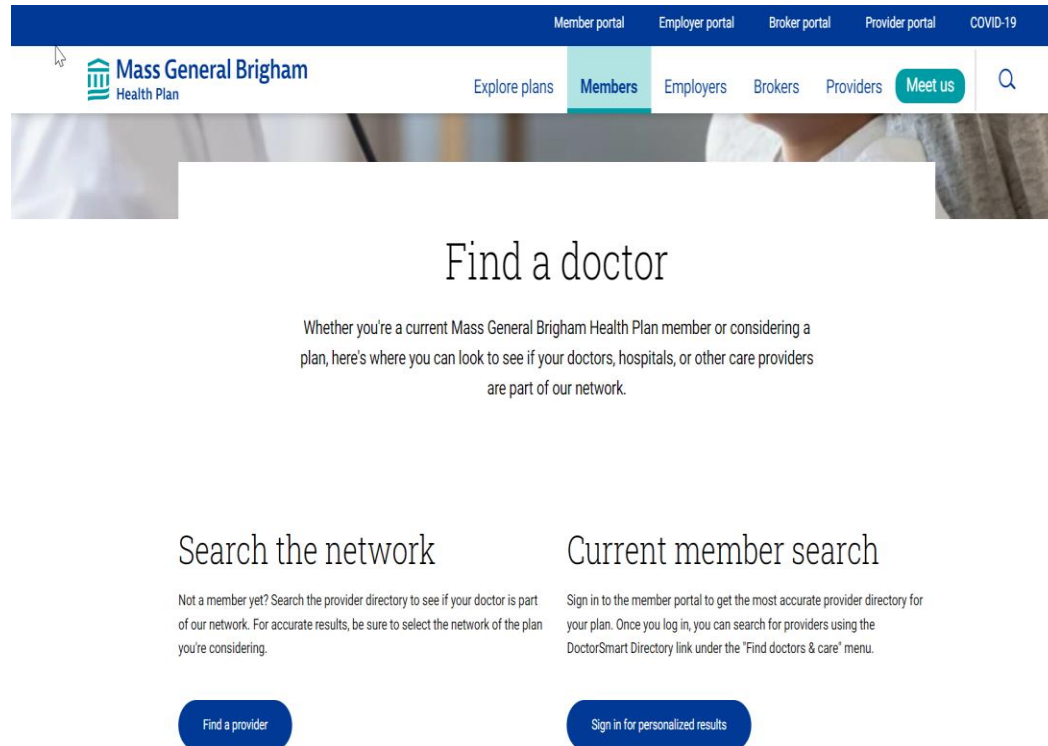
On the main page scroll over *"Members"*.



Then select *"Find a doctor"* from the drop down



How to get to the directory (Continued):



On the Find a Doctor Page:

- **Current Member Search:**
 - Members can log into their secure portal by clicking under the “[Current Member Search](#)” category.
- **Search the Network:**
 - Members can search the network to find providers by clicking under the “[Search the network](#)” category.
- **Search for other providers:**
 - Dentists
 - Pediatric Vision
 - Pharmacies
- **Find information on:**
 - Virtual Primary Care
 - About our network providers
 - About our directory



Searching the directory



How to Search:

The screenshot shows the top of the Mass General Brigham Health Plan website. The header includes the logo, 'English' language selector, and a 'Log In' button. The main teal banner contains the text 'Good Afternoon!' and 'Browse or search to find the care you need.' Below this are two dropdown menus: 'Network' (showing 'Mass General Brigham A...') and 'City, state or zip' (showing 'Bedford, NH - 03110'). A purple arrow points to a search bar labeled 'Search for Names and Specialties' with a magnifying glass icon. Red, yellow, and purple arrows point to the network, city/zip, and search bar respectively.

Mass General Brigham
Health Plan

English ▼ Log In

Good Afternoon!

Browse or search to find the care you need.

Network
Mass General Brigham A...

City, state or zip
Bedford, NH - 03110

Search for Names and Specialties

To narrow the search:

1. Select the network
2. Add your City, State or zip code.
3. Include the provider's name or specialty in the text field.
4. Select the Magnifying glass to search.



How to Search (Continued):

Mass General Brigham Health Plan

English Log In

Browse by Category

Q Surgery-Hand

Network
Mass General Brigha...

City, state or zip
Bedford, NH - 03110

Surgery-Hand

1 Provider: [Map View](#)

All Filters Distance People or Places Accepting New Patients Medical Specialties Provider Gender Sort By

[Redacted Name] MD
SURGERY-HAND
NPI: [Redacted]

Refine your search: (Red Box)

- Use the menu bar to refine your search:
 - Distance
 - Accepting New Patients
 - Specialties
 - Provider Gender

Results of Search: (Red Arrow)

- You will get a list of providers that match your search criteria.
- Choose the provider you want to review by clicking on their name



Provider Directory Information



Provider Search Results



██████████, MD

Female

SPECIALTY: SURGERY-HAND

☆☆☆☆☆

Be the First to Review

 Print

 Share

Provider Highlights

Specialties & Expertise

Affiliated Facilities

Credentials

Locations & Hours

Networks Accepted

Additional Information

Awards & Recognitions

More About This Provider

! IMPORTANT NOTICE:...

[View More](#)

Provider Highlights

██████████

NPI: ██████████

Mass General Brigham Medical Group Inc.
30 Tuscan Blvd Fl 3, Salem, NH 03079
[Get directions](#) (est. 19.6 miles away)

Phone: 857-282-8100
Fax: 781-653-0102

✓ Accepting New Patients



☆☆☆☆☆

[Be the First to Review](#)

 [Completed Education in 1995](#)

 [3 Affiliations](#)

 [More about this provider's race, ethnicity, languages, etc.](#)

✓ In "Mass General Brigham ACO" Network

Mass General Brigham Health Plan | Confidential—do not copy or distribute

8

Provider Search Results (Continued)

[<](#)



F [REDACTED]

MD

Provider Highlights
Specialties & Expertise
Affiliated Facilities
Credentials
Locations & Hours
Networks Accepted
Additional Information
Awards & Recognitions
More About This Provider

[See something incorrect? Let us know.](#)

Specialties & Expertise

Specialties

SURGERY-HAND

✓

[Board Certified](#)

Affiliated Facilities

Medical Group Affiliations

[Mass General Brigham Medical Group](#)

[Inc.](#)

Hospital Affiliations

[Lawrence General Hospital](#)

[Steward Holy Family Hospital, Inc.](#)



Provider Search Results (Continued)

<



MD

Provider Highlights

Specialties & Expertise

Affiliated Facilities

Credentials

Locations & Hours

Networks Accepted

Additional Information

Awards & Recognitions

More About This Provider

Networks Accepted

[Log In](#) for personalized results

Allies Choice HMO

Allies HMO

Choice Easy Tier HMO

Choice Easy Tier PPO Plus

Complete Access EPO

Complete HMO

Complete PPO Plus

Group Insurance Commission

Mass General Brigham ACO

[View 4 More Networks Accepted](#)

Additional Information

Provider Network

Partners Provider

Mass General Brigham Health Plan | Confidential—do not copy or distribute

10

Provider Search Results (Continued)

Refine your Search: (Red Box)



Mass General Brigham
Health Plan

English

Log In

Browse by Category

Surgery-Hand

Network

Mass General Brigha... ▼

City, state or zip

Bedford, NH — 03110 ↗

<



Female

SPECIALTY: SURGERY-HAND

MD

★★★★★

Be the First to Review

Print

Share



Attest to your Provider Directory information in the Provider Portal

Action required: Attest to your provider directory information in the Provider Portal as of 7/1/25

In compliance with Massachusetts law and the federal No Surprises Act, health insurance plans are required to keep provider directories current. To meet these broad provider directory requirements, Mass General Brigham Health Plan requests your assistance in verifying your information in the provider directory.

If you have an established process with CAQH, please continue utilizing that process, and we will receive your updates through that channel. It is essential, as part of the DOI initiative, to ensure all information remains current.

For facilities and groups, please visit the Provider Portal, where you can review, update, and attest to your information. Only a User Administrator can attest to this information. Every 90 days the User Administrator will be prompted to complete the attestation. If you need access to the Provider Portal, please register [here](#).

If you have any questions, please contact Provider Services at HealthPlanproviderservice@mgb.org.



Accessing the Provider Directory via the Member Portal



Member Portal

MGBHP Members have access to our (public and secure) portals.

Through the portal, Members have real-time access to:

- Finding Participating Providers
- Review Benefits
- Estimate costs of care
- Summary of payments
- And much more!

If you do not have access to Our Member Portal, you can register at: [Home | Mass General Brigham Health Plan](#)



Accessing Site Provider Rosters



Accessing the Provider Roster in the Portal:

On the main page select ***View a Report***.

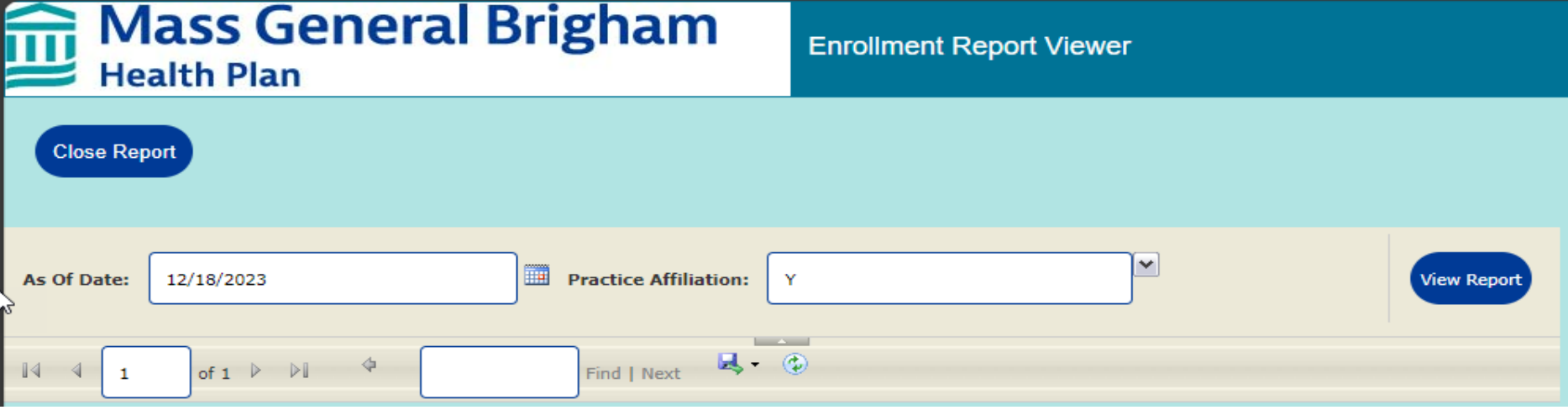
Then select ***Site Provider Roster Report***

The screenshot shows the main portal interface. At the top, there is a search bar with a 'Go' button and navigation links for 'Home', 'Manage Account', and 'Log Out'. Below this is a dark blue navigation bar with links for 'Authorizations', 'Claims', 'Member Info.', 'Resources', 'Enrollment', and 'User Admin'. A 'PNM Admin' link is also present. Underneath, a section titled 'I'm here to...' contains several links: 'Check a Claim', 'Submit an auth', 'View a report' (highlighted with a red arrow), 'Request a fee schedule', and 'EOP'. The main content area is divided into two columns. The left column, 'News & Announcements', contains three news items with dates. The right column, 'Eligibility', features a search form with a 'Search By:' dropdown (set to 'ID, Last Name'), input fields for 'Member ID' and 'Last Name' (both marked with a red asterisk), a red asterisk indicating a 'Required Field', and a 'Search' button.

This screenshot shows the 'Reports' section of the portal. It features a dark blue navigation bar with the same links as the main page. Below the navigation bar, there are two main sections: 'Reports' and 'Enrollment Reports'. Under 'Reports', there are two buttons: 'Enrollment Report' and 'PNM Report'. Under 'Enrollment Reports', there is a box containing the 'Member Roster Report' and the 'Site Provider Roster Report' (highlighted with a red arrow). The 'Site Provider Roster Report' link is underlined and includes a brief description: 'This report displays all Mass General Brigham Health Plan enrolled providers affiliated with your site. Note that the report defaults to the current date unless selected otherwise.' At the bottom of the page, there is a 'CONTACT US' section with customer service and email information, a copyright notice for 2023, and social media icons for LinkedIn, Facebook, and Twitter.



Viewing the Provider Roster



The screenshot shows the 'Enrollment Report Viewer' interface for the Mass General Brigham Health Plan. At the top left is the logo and name 'Mass General Brigham Health Plan'. To the right of the logo is the title 'Enrollment Report Viewer'. Below the logo is a 'Close Report' button. The main area contains two input fields: 'As Of Date:' with the value '12/18/2023' and a calendar icon, and 'Practice Affiliation:' with the value 'Y' and a dropdown arrow. To the right of these fields is a 'View Report' button. At the bottom, there is a pagination bar showing '1 of 1' with navigation icons (back, forward, first, last, search) and a 'Find | Next' button.

- Once you are in the report you can choose an As of Date to pull a current or a historical view of Provider's that are linked to the practice

Important: Please allow 1-2 minutes for the report to generate.



Viewing the Provider Roster

Mass General Brigham Health Plan Enrollment Report Viewer

Close Report

As Of Date: 12/7/2023 Practice Affiliation: Y, N View Report

1 of 1 Find | Next

Site Provider Roster Report

Provider Name	Specialty	PCP	NPI	Effective Date	Panel Status	Practice Affiliation
		Y		6/18/2010	Y	Y
		Y		6/18/2010	Y	Y
		Y		6/18/2010	Y	Y
		Y		4/11/2005	Y	Y
		Y		6/18/2010	Y	Y
		Y		6/18/2010	Y	Y
		Y		6/18/2010	Y	Y
		N		4/11/2005	N	Y
		Y		5/22/2023	Y	Y
		Y		4/30/2010	Y	Y

This report may contain confidential, legally privileged, and/or Protected Health Information (PHI) and may only be used/disclosed in accordance with Federal and State Privacy Laws. If you have received this report in error, please destroy the report and contact the Help Desk (617) 772-5500 at AllWays Health Partners, as soon as possible.

These reports are specific to AllWays Health Partners members enrolled for primary care at the currently selected site. This report displays all AllWays Health Partners enrolled providers affiliated with the selected site. Note that the report defaults to the current date unless the user selects otherwise.

When reviewing the AllWays Health Partners Provider Roster Report please note the following:

PCP	Panel	Explanation
Y	Closed	Practitioner is currently closed to new patients
Y	Open	Practitioner is open to patient assignments

Once the report generates you will be able to see information such as:

- Provider Name, Primary Specialty, if the provider is a PCP, Effective Date, Panel Status, and if they are active with the Practice
- This report can be exported to be viewed as in Excel, Word, PowerPoint etc. (see red arrow)
- **Please note**: this is a helpful way to reconcile Provider rosters and identify any enrollment needs/changes that can be submitted via the Enrollment Tool on the Portal

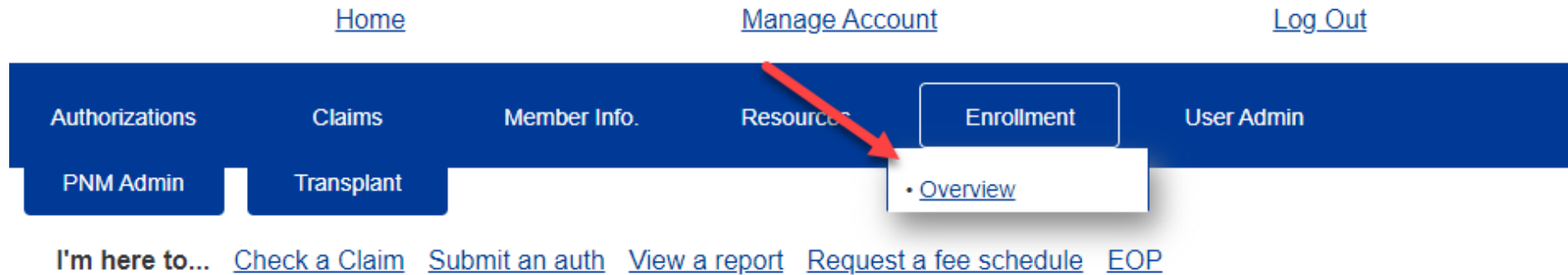


Provider Enrollment/Data Changes



Accessing Provider Enrollment Portal

On the main page select **Enrollment**
then **Overview**



Important: If this option is not available you may not have permission to do so. Please speak with your site's User Administrator to have your access updated to include this function.



Provider Enrollment Portal Changes

The provider enrollment tool lets you manage updates, changes, and additions to your practice

- This page will indicate the sites/locations you have access to make enrollment changes for.
 - Available sites will show in My Managed Groups
- This page will show you a timeline of your in-progress submissions

Mass General Brigham Health Plan Nicole Agüero

Provider Enrollment

[Home](#) [Manage Account](#) [Log Out](#)

[Home](#) [Lookup](#)

Welcome to Mass General Brigham Health Plan Provider Enrollment Portal. Please refer to the [user guide](#) for a step-by-step walk-through of available functions.

My Managed Groups
[TRI-COUNTY PEDIATRIC ASSOCIATES, P.C.](#)
NPI: 1346202066

Provider Lookup

You can lookup a provider by name (last, first) or NPI. Partial name searches are supported.

Search By:

Search For:

[Search](#)

Your Recent Transactions
No Recent Transactions

CONTACT US
Customer Service - 1-855-444-4647
Email - HealthPlanprweb@mgb.org

By logging into any of Mass General Brigham Health Plan's online services, you agree to the [terms and conditions of use](#).

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[in](#) [f](#) [t](#)



Provider Enrollment Portal Changes

Here you can choose what you'd like to change/adjust

- Practice Info
- Individual Provider info
- You can also add a new provider

Group Type:

NPI:

Physical Address:

Phone:

PCP Panels Open:

Service Locations

Tax ID:

Billing Address:

Fax:

Notify Mass General Brigham Health P

Current Roster As Of 12/19/2023 For QUINCY PEDIATRIC ASSOCIATES

Enroll A New Provider Under This Group

Name	NPI	Type	
		PHYSICIAN	Manage
		PHYSICIAN	Manage
		PHYSICIAN	Manage
		PHYSICIAN	Manage
		PHYSICIAN	Manage
		PHYSICIAN	Manage
		PHYSICIAN	Manage
		PHYSICIAN	Manage



Provider Enrollment Portal Individual Provider Changes

This screen will show the current information we have loaded for the individual Provider Including:

- Name
- NPI
- Specialty
- Effective date
- Status
- and more.

- If any data needs to be updated or if a panel needs to be modified, click the Notify Mass General Brigham Health Plan button

Name:

NPI:

Provider Type:

Social Security Number:

Gender:

Email:

Languages Spoken:

Primary Specialty:

Specialty:

Effective:

Type:

Degree:

Date Of Birth:

Ethnicity:

Termination:

Status: CERTIFIED

Secondary Specialties: None

License Number:

License Expiration:

Medicare Number:

DEA Number:

DEA Number Expiration:

MMIS Number:

Notify Mass General Brigham Health Plan

Current Transactions

Transaction Number	Type	Created	Status
No Current Transactions			



Provider Enrollment Portal Practice Changes

When choosing to make an update the screen will show the current information we have on file.

You will have the option to make note of any changes in the details field

- Please make sure to attach any required forms when requesting a change to ensure timely processing.

Request Other Change For QUINCY PEDIATRIC ASSOCIATES

Group:		Tax ID:	
Group Type:		Billing Address:	
NPI:		Fax:	
Physical Address:			
Phone:			
Type Of Change:	Choose... ▾		
Details:			
Attach File:	Choose File No file chosen		
Submit Cancel			



Provider Enrollment Portal Individual Provider Changes

Choose an option from the dropdown that most closely fits your request. If one does not match choose Name change and include notes in the Details box.

- Please make sure to attach any required forms when requesting a change to ensure timely processing.
- Panel Change requests do not require a form

Request Other Change For BELCHER, DAVID M.

Provider:

BELCHER, DAVID M.

Provider Type:

PHYSICIAN

NPI:

1578554713

Title/Degree:

MD - Medical Doctor

Gender:

M

Date Of Birth:

01/06/1962

Type Of Change:

Choose...

Details:

Attach File:

Choose File

No file chosen

Submit

Cancel

Choose...

Date Of Birth Correction

Name Change



Provider Enrollment Submission Guidelines

Please note: Most requests can be submitted via the Provider Portal Enrollment Tool

exceptions are Practice Closures

All emailed Provider Enrollment transactions should be sent to the to HealthPlanPEC@MGB.ORG

If urgent: Please include Shannon Mulvey (Smulvey@mgb.org)

Panel Changes

PEC updates within 24/48 hours

Practice Closures

Notify the health plan at least 60 days in advance via both emails above

If PCP, notify plan of how the providers panel should be distributed

Individual Provider Term

Notify the plan 60 days in advance.

If PCP, notify plan of how the providers panel should be distributed

Initial Provider Enrollment

TAT 30-45 days

Billing Address Changes

Submitted to PEC with W9 *Please note if you would like the Physical address, business address, or both to be updated*



Resources & Reminders



Mass General Health Plan Contacts

Provider portal: Claims status, eligibility, EOP	Mass General Brigham Health Plan Provider Portal
Claims issues, benefits	Provider Service 855-444-4647 HealthPlanproviderservice@mgb.org
Portal IT support	HealthPlanprweb@mgb.org
Provider enrollment and credentialling, directory issues	HealthPlanpec@mgb.org
Medical policies, payment policies, provider manual, provider directory, drug lookup, forms	Providers Mass General Brigham Health Plan
Audit denial inquiries	healthplanaudit@mgb.org



Stay connected

Visit the following links to register:

- [Admin Newsletter Archive | Mass General Brigham Health Plan](#)
- [MGBHP blog](#)

Administrative Newsletter (monthly)

Includes important
administrative updates
that make it easier for your
practice to do business
with us

Best Practice Provider Blog (twice per week)

Get the latest in health
and health insurance
trends, news, and tips



Follow us on Twitter **@MGBHealthPlan**



Questions?

