

## Language Census Data for Massachusetts Residents

<i>County within Massachusetts</i>	<i>Language</i>	<i>Number of Speakers Five Years and older (U.S. Census Bureau 2015)</i>
Bristol	Portuguese	58238
Bristol	Spanish	25036
Essex	Spanish	111807
Hampden	Spanish	75212
Middlesex	African languages	10179
Middlesex	Chinese	46452
Middlesex	French	16593
Middlesex	Haitian Creole	16983
Middlesex	Hindi	10250
Middlesex	Italian	13073
Middlesex	Mon-Khmer, Cambodian	13661
Middlesex	Other Asian languages	12522
Middlesex	Other Indic languages	10571
Middlesex	Portuguese	48936
Middlesex	Russian	12528
Middlesex	Spanish	83926
Norfolk	Chinese	29344
Norfolk	Spanish	18554
Plymouth	Haitian Creole	10487
Plymouth	Portuguese	19089
Plymouth	Spanish	11498
Suffolk	Chinese	25756
Suffolk	French Creole	25614
Suffolk	Portuguese	13445
Suffolk	Spanish	134188
Suffolk	Vietnamese	12240
Worcester	Portuguese	10557
Worcester	Spanish	60029
<b>Total</b>		<b>936768</b>

**Mass General Brigham Health Plan Medicaid Member Preferred Language (January 1, 2024-July 30, 2024)**

<i>MGBHP Valid Language Data</i>	<i>Language</i>	<i>Member Count</i>	<i>Member Percentage (%)</i>
Not Valid	<b>Total</b>	<b>93070</b>	<b>64%</b>
	Not Specified	89994	62%
	Other	3076	2%
Valid	<b>Total</b>	<b>52214</b>	<b>36%</b>
	Alabanian	1	0%
	American Sign Language (ASL)	20	0%
	Amharic/Ethiopian	36	0%
	Arabic*	1279	1%
	Armenian	17	0%
	Bengali	16	0%
	Cantonese	2	0%
	Cape Verde Creole*	219	0%
	Chinese (Mandarin)*	420	0%
	Egyptian	3	0%
	English	15707	11%
	French*	248	0%
	Haitian Creole*	4411	3%
	Greek	31	0%
	Gujarati	39	0%
	Hebrew	2	0%
	Hindi	55	0%
	Italian	18	0%
	Japanese	2	0%
	Khmer/Cambodian	160	0%
	Kiswahili	3	0%
	Korean	91	0%
	Laotian	3	0%
	Pashto/Afghani	1	0%
	Persian	1	0%
	Polish	11	0%
	Portuguese*	3288	2%
	Russian*	514	0%
	Serbian/Cyrillic	2	0%
	Somali*	265	0%
	South Indian	1	0%
	Spanish*	24934	17%
Swahili	4	0%	
Tagalog/Filipino	1	0%	
Thai	2	0%	
Ukrainian	2	0%	
Urdu	1	0%	
Vietnamese*	390	0%	
Refused	14	0%	
<b>Total</b>		<b>145284</b>	<b>100%</b>

\* Top 3 non-English languages spoken by MGBHP Medicaid members.

\* Other non-English language thresholds spoken by MGBHP Medicaid members.

**Mass General Brigham Health Plan Customer Service Language Services Request Summary  
Report (January 1, 2024-August 31, 2024)**

Language Service Requested	Number of Medicaid Members Who Received Language Services	Percentage of Medicaid Members Who received Language Services (%)
Arabic	3	1%
Bosnian	1	0%
Cantonese	5	1%
French	1	0%
*Haitian Creole	17	3%
Khmer/Cambodian	1	0%
Korean	4	1%
Mandarin	8	1%
*Portuguese	30	5%
Portuguese (Brazilian)	2	0%
Cape Verdean Creole	1	0%
Russian	7	1%
*Spanish	511	86%
Turkish	1	0%
Vitenamese	2	0%
<b>Total</b>	<b>594</b>	<b>100%</b>

\* Top language services received by MGBHP Medicaid members

## Language Services Requests in the Medical Setting (CY2023)

Language	Number of Language Services Requests Complete	Percentage of Language Services Requests Completed (%)
Afrikaans	3	0%
Albanian	6498	1%
American Sign Language (ASL)	7711	1%
Amharic	3055	0%
Armenian	955	0%
Azerbaijani	9	0%
Bambara	2	
Bengali	2295	0%
Bosnian	3803	0%
Bulgarian	669	0%
Burmese	453	0%
Cantonese	16292	2%
Cape Verde Creole	6745	1%
*Chinese (Mandarin)	27129	3%
Croatian	617	0%
Czech	14	0%
Danish	2	0%
Dinka	9	0%
Dutch	9	0%
Estonian	1	0%
Ewe	13	0%
Farsi	2240	0%
French	4218	0%
Fukinese	8	0%
German	143	0%
Greek	3436	0%
Gujarati	752	0%
*Hatian Creole	44397	5%
Hausa	1	0%
Hebrew	54	0%
Hindi	1677	0%
Hmong	113	0%
Hungarian	23	0%
Icelandic	1	0%
Igbo	97	0%
Indonesian	202	0%
Italian	3628	0%
Japanese	1183	0%
Kannada	1	0%
Karen	104	0%
Khmer/Cambodian	10321	1%
Kikuyu	3	0%
Kinyarwanda	116	0%

Korean	2087	0%
Kurdish	8	0%
Laotian	737	0%
Latvian	13	0%
Lingala	220	0%
Lithuanian	27	0%
Malayalam	21	0%
Mandingo	6	0%
Marathi	1	0%
Mongolian	63	0%
Nepali	1767	0%
Oromo	38	0%
Pashto/Afghani	823	0%
Persian	191	0%
Polish	1320	0%
*Portuguese	20445	2%
*Portuguese (Brazilian)	83545	9%
Punjabi	484	0%
Romanian	444	0%
*Russian	38045	4%
Serbian/Cyrillic	372	0%
Slovak	2	0%
Somali	3562	0%
*Spanish	624845	66%
Sudanese Arabic	13	0%
Swahili	636	0%
Sweedish	2	0%
Tagalog/Filipino	355	0%
Taiwanese	38	0%
Tamil	126	0%
Telegu	124	0%
Thai	618	0%
Tibetan	60	0%
Tigrinya	662	0%
Toisanese	457	0%
Turkish	1246	0%
Twi	10	0%
Ukrainian	1184	0%
Urdu	486	0%
Uzbek	91	0%
Vietnamese	13689	1%
Wolof	13	0%
Yiddish	3	0%
Yoruba	88	0%
<b>Total</b>	<b>947969</b>	<b>100%</b>

\*Languages with the most language services requests.

**Patient Language Services Requests by MGB Medical Site (Calendar Year 2023)**

<b>MGB Medical Site</b>	<b>Language</b>	<b>Total Number of Language Services Requests Completed</b>	<b>Percentage (%) of Language Services Requests Completed</b>	<b>Number of In Person Translation Patient Requests</b>	<b>Number of Telephone Translation Patient Requests</b>	<b>Number of Video Translation Patient Requests Language</b>
Faulkner Hospital	Albanian	492	1%	37	274	181
	American Sign Language (ASL)	143	0%	48	0	95
	Amharic	26	0%	0	9	17
	Arabic*	1282	4%	357	531	394
	Armenian	35	0%	2	17	16
	Bengali	14	0%	0	11	3
	Bosnian	4	0%	0	4	0
	Bulgarian	23	0%	0	23	0
	Burmese	2	0%	0	2	0
	Cantonese	181	1%	34	62	85
	Cape Verde Creole	143	0%	30	113	0
	Chinese (Mandarin)	599	2%	65	269	265
	Farsi	57	0%	5	28	24
	French	82	0%	29	36	17
	German	1	0%	0	1	0
	Greek	705	2%	178	287	240
	Gujarati	14	0%	2	12	0
	Haitian Creole*	2154	6%	178	1255	721
	Hausa	1	0%	0	1	0
	Hebrew	4	0%	0	4	0
	Hindi	25	0%	4	9	12
	Hungarian	8	0%	0	8	0
	Igbo	4	0%	0	4	0
	Indonesian	1	0%	0	1	0
	Italian	134	0%	8	72	54
	Japanese	40	0%	7	21	12
	Khmer/Cambodian	12	0%	0	12	0
	Kinyarwanda	3	0%	0	3	0
	Korean	32	0%	3	19	10
	Laotian	4	0%	0	0	4
	Lithuanian	1	0%	0	1	0
	Nepali	44	0%	0	21	23
	Pashto/Afghani	3	0%	0	3	0
	Polish	44	0%	0	19	25
	Portuguese	15	0%	15	0	0
	Portuguese (Brazilian)	672	2%	75	394	203
	Punjabi	3	0%	0	2	1
	Romanian	19	0%	0	13	6
	Russian	1599	5%	346	644	609
	Serbian/Cyrillic	7	0%	0	7	0
	Somali	112	0%	0	53	59
	Spanish*	25697	73%	4717	8980	12000
	Sudanese Arabic	2	0%	0	2	0
	Swahili	10	0%	0	7	3
	Tagalog/Filipino	35	0%	0	17	18
	Thai	20	0%	0	10	10
	Tigrinya	4	0%	0	2	2
Toisanese	14	0%	0	14	0	
Turkish	29	0%	7	12	10	
Ukrainian	48	0%	2	37	9	
Urdu	14	1%	7	3	4	
Vietnamese	399	1%	17	139	243	
Wolof	10	0%	0	10	0	
Yoruba	6	0%	0	6	0	
<b>Total</b>	<b>35032</b>	<b>100%</b>	<b>6173</b>	<b>13484</b>	<b>15375</b>	
Faulkner Hospital	Albanian	1193	1%	4	734	455
	American Sign Language (ASL)	1601	1%	740	0	861
	Amharic	421	0%	0	220	201
	Arabic*	17467	8%	800	5702	10965
	Armenian	185	0%	9	126	50
	Azerbaijani	6	0%	0	5	1
	Bengali	215	0%	0	105	110
	Bosnian	169	0%	0	97	72
	Bulgarian	104	0%	0	101	3
	Burmese	58	0%	2	24	32
	Cantonese	3964	2%	563	1289	2112
	Cape Verde Creole	2933	1%	422	1579	932
	Chinese (Mandarin)	6456	3%	829	2419	3208
	Croatian	25	0%	0	2	23
	Czech	1	0%	0	1	0
	Dutch	1	0%	0	1	0
	Farsi	899	0%	267	326	306
	French	1079	1%	25	543	511
	German	22	0%	0	18	4
	Greek	700	0%	45	490	165
	Gujarati	73	0%	3	64	6
	Haitian Creole*	9887	5%	473	4880	4534
	Hebrew	25	0%	0	15	10
	Hindi	510	0%	51	131	328

Brigham & Women's Hospital	Hmong	26	0%	0	1	25
	Hungarian	5	0%	0	5	0
	Igbo	5	0%	0	5	0
	Indonesian	34	0%	0	21	13
	Italian	340	0%	5	303	32
	Japanese	251	0%	1	132	118
	Karen	3	0%	0	3	0
	Khmer/Cambodian	293	0%	0	118	175
	Kinyarwanda	21	0%	0	1	20
	Korean	644	0%	3	347	294
	Laotian	36	0%	0	33	3
	Latvian	12	0%	0	12	0
	Malayalam	3	0%	0	3	0
	Mongolian	24	0%	0	16	8
	Nepali	141	0%	0	61	80
	Oromo	5	0%	0	5	0
	Pashto/Afghani	143	0%	0	79	64
	Polish	427	0%	18	167	242
	Portuguese	6441	3%	301	4594	1546
	Portuguese (Brazilian)	4319	2%	455	616	3248
	Punjabi	22	0%	0	10	12
	Romanian	84	0%	0	38	46
	Russian*	15211	7%	5207	4115	5889
	Serbian/Cyrillic	236	0%	0	95	141
	Somali	2054	1%	646	846	562
	Spanish*	131003	61%	18135	70857	42011
	Sudanese Arabic	11	0%	0	5	6
	Swahili	8	0%	0	8	0
	Tagalog/Filipino	91	0%	0	54	37
	Tamil	21	0%	0	17	4
	Telegu	46	0%	0	34	12
	Thai	154	0%	0	89	65
	Tibetan	5	0%	0	5	0
	Tigrinya	157	0%	0	112	45
	Toisanese	154	0%	0	138	16
	Turkish	416	0%	49	224	143
	Ukrainian	291	0%	33	191	67
	Urdu	90	0%	0	54	36
	Uzbek	2	0%	0	2	0
	Vietnamese	2552	1%	1	1284	1267
	Wolof	2	0%	0	2	0
	Yoruba	3	0%	0	3	0
<b>Total</b>	<b>213780</b>	<b>100%</b>	<b>29087</b>	<b>102843</b>	<b>81116</b>	
Mass General Hospital	Afrikaans	3	0%	0	3	0
	Albanian	3550	1%	10	3539	1
	American Sign Language (ASL)	3812	1%	1005	2066	741
	Amharic	2292	0%	24	2267	1
	Arabic*	23355	4%	3224	19655	476
	Armenian	413	0%	0	413	0
	Bambara	2	0%	0	2	0
	Bengali	1640	0%	3	1637	0
	Bosnian	3375	1%	272	3098	5
	Bulgarian	407	0%	0	407	0
	Burmese	286	0%	1	285	0
	Cantonese	10075	2%	415	9501	159
	Cape Verde Creole	2825	1%	54	2737	34
	Chinese (Mandarin)*	14839	3%	528	13878	433
	Croatian	580	0%	128	448	4
	Czech	9	0%	0	9	0
	Dinka	9	0%	0	9	0
	Dutch	6	0%	0	6	0
	Estonian	1	0%	0	1	0
	Ewe	11	0%	0	11	0
	Farsi	967	0%	1	966	0
	French	2331	0%	10	2313	8
	German	25	0%	0	25	0
	Greek	1199	0%	3	1196	0
	Gujarati	444	0%	0	444	0
	Hatian Creole*	23771	4%	293	23392	86
	Hebrew	9	0%	0	9	0
	Hindi	728	0%	2	726	0
	Hmong	85	0%	0	85	0
	Hungarian	7	0%	0	6	0
	Icelandic	1	0%	0	1	0
	Igbo	44	0%	0	44	0
	Indonesian	81	0%	0	81	0
	Italian	2278	0%	15	2253	10
	Japanese	782	0%	0	782	0
	Karen	80	0%	0	80	0
	Khmer/Cambodian	7205	1%	1656	5477	72
	Kikuyu	2	0%	0	2	0
	Kinyarwanda	85	0%	0	85	0
	Korean	877	0%	0	876	1
	Kurdish	7	0%	0	7	0
	Laotian	574	0%	4	570	0
Latvian	1	0%	0	1	0	



Lingala	208	0%	0	208	0
Lithuanian	25	0%	0	25	0
Malayalam	7	0%	0	7	0
Mangindo	2	0%	0	2	0
Marathi	1	0%	0	1	0
Mongolian	32	0%	0	32	0
Nepali	1122	0%	8	1095	19
Oromo	29	0%	0	29	0
Pashto/Afghani	464	0%	0	464	0
Polish	469	0%	2	467	0
Portuguese (Brazilian)*	59108	11%	2981	55119	1008
Punjabi	346	0%	1	345	0
Romanian	243	0%	0	241	2
Russian	12344	2%	287	11924	133
Serbian/Cyrillic	105	0%	0	105	0
Somali	1256	0%	12	1244	0
Spanish*	341770	64%	18862	318165	4743
Swahili	382	0%	14	364	4
Sweedish	2	0%	0	2	0
Tagalog/Filipino	122	0%	0	122	0
Taiwanese	36	0%	0	36	0
Tamil	76	0%	0	76	0
Telegu	41	0%	0	41	0
Thai	302	0%	2	300	0
Tibetan	13	0%	0	13	0
Tigrinya	437	0%	20	416	1
Toisanese	153	0%	0	153	0
Turkish	614	0%	2	611	1
Twi	6	0%	0	6	0
Ukrainian	503	0%	1	502	0
Urdu	237	0%	0	237	0
Uzbek	49	0%	0	49	0
Vietnamese	8359	2%	23	8336	0
Wolof	1	0%	0	1	0
Yiddish	50	0%	0	3	0
Yoruba	47	0%	0	47	0
<b>Total</b>	<b>538034</b>	<b>100%</b>	<b>29863</b>	<b>500181</b>	<b>7942</b>
Albanian	25	1%	8	17	0
Amharic	1	0%	0	1	0
Arabic	14	0%	4	9	1
Armenian	1	0%	0	1	0
Bengali	2	0%	0	2	0
Bosnian	2	0%	0	2	0
Cantonese	20	0%	0	20	0
Cape Verde Creole	5	0%	0	4	1
Chinese (Mandarin)*	160	4%	44	88	28
Danish	1	0%	0	1	0
Ewe	1	0%	0	1	0
Farsi	1	0%	0	1	0
French	25	1%	0	24	1
Greek	1	0%	1	0	0
Hatian Creole*	195	5%	60	131	4
Italian	3	0%	0	3	0
Khmer/Cambodian	101	2%	0	95	6
Korean	16	0%	5	11	0
Nepali	10	0%	0	5	5
Portuguese	75	2%	61	0	14
Portuguese (Brazilian)*	285	7%	25	259	1
Punjabi	17	0%	0	17	0
Russian	91	2%	65	26	0
Somali	1	0%	0	1	0
Spanish*	3135	74%	993	2091	51
Thai	2	0%	0	2	0
Tigrinya	3	0%	0	3	0
Turkish	1	0%	0	1	0
Vietnamese	37	1%	11	22	4
<b>Total</b>	<b>4231</b>	<b>100%</b>	<b>1277</b>	<b>2838</b>	<b>116</b>
Albanian	717	1%	0	690	27
American Sign Language (ASL)	330	0%	13	0	317
Amharic	29	0%	0	16	13
Arabic	893	1%	0	536	357
Armenian	171	0%	0	142	29
Bengali	206	0%	0	170	36
Bosnian	144	0%	0	99	45
Bulgarian	1	0%	0	1	0
Burmese	35	0%	0	18	17
Cantonese	62	0%	0	36	26
Cape Verde Creole	44	0%	0	44	0
Chinese (Mandarin)	92	0%	0	52	40
Croatian	9	0%	0	5	4
Farsi	23	0%	0	11	12
French	231	0%	0	181	50
German	3	0%	0	3	0
Greek	447	1%	0	447	0
Gujarati	33	0%	0	26	7
Hatian Creole*	4833	5%	0	3225	1608

Mass General Hospital-  
Revere

Salem/North Shore Medical Center	Hebrew	2	0%	0	2	0
	Hindi	32	0%	0	16	16
	Igbo	28	0%	0	28	0
	Italian	155	0%	0	155	0
	Japanese	10	0%	0	10	0
	Karen	17	0%	0	8	9
	Khmer/Cambodian	2075	2%	0	1231	844
	Kikuyu	1	0%	0	1	0
	Kinyarwanda	5	0%	0	3	2
	Korean	10	0%	0	3	7
	Kurdish	1	0%	0	1	0
	Laotian	100	0%	0	100	0
	Lingala	1	0%	0	1	0
	Lithuanian	1	0%	0	1	0
	Mongolian	1	0%	0	1	0
	Nepali	165	0%	0	122	43
	Oromo	4	0%	0	4	0
	Pashto/Afghani	96	0%	0	96	0
	Persian	2	0%	0	0	2
	Polish	38	0%	0	27	11
	Portuguese	325	0%	0	325	0
	Portuguese (Brazilian)*	6305	7%	2	4539	1764
	Punjabi	7	0%	0	4	3
	Romanian	9	0%	0	4	5
	Russian*	4427	5%	0	1821	2606
	Serbian/Cyrillic	12	0%	0	10	2
	Slovak	1	0%	0	1	0
	Somali	15	0%	0	15	0
	Spanish*	65834	74%	8608	40840	16386
	Swahili	99	0%	0	73	26
	Tagalog/Filipino	41	0%	0	26	15
	Telegu	4	0%	0	4	0
	Thai	3	0%	0	3	0
Tigrinya	13	0%	0	13	0	
Turkish	30	0%	0	30	0	
Ukrainian	139	0%	0	106	33	
Urdu	7	0%	3	3	1	
Vietnamese	579	1%	0	340	239	
Yoruba	32	0%	0	32	0	
<b>Total</b>	<b>88929</b>	<b>100%</b>	<b>8626</b>	<b>55701</b>	<b>24602</b>	
Spaulding Rehabilitation Hospital	Albanian	104	1%	0	63	41
	American Sign Language (ASL)	213	1%	9	0	204
	Amharic	149	1%	0	77	72
	Arabic*	874	4%	1	464	409
	Armenian	39	0%	0	21	18
	Bengali	17	0%	0	16	1
	Bosnian	36	0%	0	27	9
	Bulgarian	4	0%	0	4	0
	Burmese	13	0%	0	11	2
	Cantonese	474	2%	5	254	215
	Cape Verde Creole	299	2%	0	299	0
	Chinese (Mandarin)*	709	4%	7	386	316
	Czech	4	0%	0	4	0
	Dutch	1	0%	0	1	0
	Farsi	136	1%	0	62	74
	French	192	1%	0	121	71
	Greek	29	0%	0	21	8
	Gujarati	5	0%	0	5	0
	Haitian Creole*	890	5%	0	563	327
	Hindi	20	0%	0	20	0
	Igbo	1	0%	0	1	0
	Indonesian	84	0%	0	84	0
	Italian	316	2%	0	128	188
	Japanese	11	0%	0	2	9
	Khmer/Cambodian	80	0%	0	56	24
	Korean	65	0%	0	28	37
	Laotian	3	0%	0	3	0
	Malayalam	10	0%	0	6	4
	Nepali	1	0%	0	0	1
	Pashto/Afghani	12	0%	0	9	3
	Polish	42	0%	1	31	10
	Portuguese (Brazilian)*	1760	9%	0	1107	653
	Punjabi	7	0%	0	1	6
	Russian*	629	3%	0	409	220
	Serbian/Cyrillic	10	0%	0	10	0
	Somali	27	0%	0	21	6
	Spanish*	11606	59%	3270	4657	3679
	Swahili	91	0%	0	39	52
	Tagalog/Filipino	27	0%	0	14	13
	Taiwanese	1	0%	0	1	0
Tamil	26	0%	0	26	0	
Telegu	13	0%	0	13	0	
Thai	19	0%	0	11	8	
Tigrinya	19	0%	0	10	9	
Toisanese	100	1%	0	100	0	
Turkish	5	0%	0	3	2	

	Ukrainian	13	0%	0	13	0
	Urdu	2	0%	0	2	0
	Uzbek	1	0%	0	1	0
	Vietnamese	466	2%	0	265	201
	<b>Total</b>	<b>19655</b>	<b>100%</b>	<b>3293</b>	<b>9470</b>	<b>6892</b>
Cooley Dickinson Hospital	American Sign Language (ASL)*	622	6%	500	0	122
	Amharic	2	0%	0	1	1
	Arabic	154	2%	82	31	41
	Bengali	3	0%	0	2	1
	Burmese	4	0%	0	4	0
	Cantonese	85	1%	11	25	49
	Cape Verde Creole	46	0%	0	39	7
	Chinese (Mandarin)*	748	7%	305	184	259
	Croatian	1	0%	0	0	1
	Farsi	19	0%	1	16	2
	French	48	0%	15	22	11
	Greek	3	0%	0	3	0
	Gujarati	39	0%	4	15	20
	Haitian Creole	56	1%	0	18	38
	Hindi	96	1%	47	28	21
	Hmong	1	0%	0	1	0
	Italian	9	0%	0	9	0
	Japanese	26	0%	2	19	5
	Karen	2	0%	0	0	2
	Khmer/Cambodian	235	2%	0	111	124
	Kinyarwanda	2	0%	0	0	2
	Korean	75	1%	31	20	24
	Lingala	10	0%	0	10	0
	Nepali	70	1%	8	34	28
	Pashto/Afghani	27	0%	12	9	6
	Persian	24	0%	15	0	9
	Polish	214	2%	129	45	40
	Portuguese	41	0%	0	4	37
	Portuguese (Brazilian)*	280	3%	118	64	98
	Punjabi	20	0%	16	1	3
	Romanian	7	0%	6	0	1
	Russian	74	1%	29	25	20
	Serbian/Cyrillic	1	0%	0	1	0
Spanish*	6319	63%	2812	1400	2107	
Swahili	43	0%	8	18	17	
Tagalog/Filipino	4	0%	0	1	3	
Taiwanese	1	0%	0	1	0	
Tamil	2	0%	0	2	0	
Tibetan	36	0%	15	21	0	
Tigrinya	1	0%	0	1	0	
Turkish	54	1%	39	13	2	
Ukrainian	19	0%	8	9	2	
Urdu	53	1%	28	18	7	
Vietnamese*	454	5%	169	106	179	
	<b>Total</b>	<b>10030</b>	<b>100%</b>	<b>4410</b>	<b>2331</b>	<b>3289</b>
McLean Hospital	Albanian	25	1%	8	17	0
	Amharic	1	0%	0	1	0
	Arabic	14	0%	4	9	1
	Armenian	1	0%	0	1	0
	Bengali	2	0%	0	2	0
	Bosnian	2	0%	0	2	0
	Cantonese	20	0%	0	20	0
	Cape Verde Creole	5	0%	0	4	1
	Chinese (Mandarin)*	160	4%	44	88	28
	Danish	1	0%	0	1	0
	Ewe	1	0%	0	1	0
	Farsi	1	0%	0	1	0
	French	25	1%	0	24	1
	Greek	1	0%	1	0	0
	Haitian Creole*	195	5%	60	131	4
	Italian	3	0%	0	3	0
	Khmer/Cambodian	101	2%	0	95	6
	Korean	16	0%	5	11	0
	Nepali	10	0%	0	5	5
	Portuguese	75	2%	61	0	14
	Portuguese (Brazilian)*	285	7%	25	259	1
	Punjabi	17	0%	0	17	0
	Russian	91	2%	65	26	0
Somali	1	0%	0	1	0	
Spanish*	3135	74%	993	2091	51	
Thai	2	0%	0	2	0	
Tigrinya	3	0%	0	3	0	
Turkish	1	0%	0	1	0	
Vietnamese	37	1%	11	22	4	
	<b>Total</b>	<b>4231</b>	<b>100%</b>	<b>1277</b>	<b>2838</b>	<b>116</b>
Martha's Vinyard Hospital	Cape Verde Creole	40	0%	0	40	0
	Chinese (Mandarin)	80	0%	0	58	22
	Portuguese*	10988	61%	0	8742	2246
	Portuguese (Brazilian)*	6320	35%	340	5980	0
	Russian	67	0%	0	52	15
Spanish*	555	3%	0	473	82	

	Thai	24	0%	0	21	3
	<b>Total</b>	<b>18074</b>	<b>100%</b>	<b>340</b>	<b>15366</b>	<b>2368</b>
Newton-Wellesley Hospital	Albanian	102	0%	0	55	47
	American Sign Language (ASL)	396	2%	53	0	343
	Amharic	8	0%	0	5	3
	Arabic	498	2%	4	311	183
	Armenian	130	1%	4	95	31
	Azerbaijani	3	0%	0	3	0
	Bengali	56	0%	0	37	19
	Bosnian	11	0%	0	9	2
	Bulgarian	80	0%	0	80	0
	Burmese	6	0%	0	3	3
	Cantonese*	633	3%	23	316	294
	Chinese (Mandarin)*	1757	7%	84	927	746
	Croatian	1	0%	0	1	0
	Dutch	1	0%	0	1	0
	Farsi	100	0%	3	67	30
	French	52	0%	0	26	26
	German	21	0%	0	17	4
	Greek	106	0%	1	74	31
	Gujarati	43	0%	0	43	0
	Haitian Creole*	1025	4%	8	736	281
	Hebrew	8	0%	0	4	4
	Hindi	140	1%	0	100	40
	Hungarian	3	0%	0	3	0
	Italian	232	1%	0	156	76
	Japanese	17	0%	0	13	4
	Karen	2	0%	0	0	2
	Khmer/Cambodian	39	0%	0	9	30
	Korean	215	1%	1	109	105
	Laotian	3	0%	0	3	0
	Malayalam	1	0%	0	1	0
	Mongolian	4	0%	0	4	0
	Nepali	51	0%	0	42	9
	Pashto/Afghani	66	0%	0	64	2
	Polish	7	0%	0	5	2
	Portuguese*	2172	9%	37	1330	805
	Portuguese (Brazilian)	262	1%	0	191	71
	Punjabi	6	0%	0	5	1
	Romanian	59	0%	0	40	19
	Russian*	2336	10%	85	1303	948
	Somali	3	0%	0	3	0
Spanish*	13012	54%	205	6796	6011	
Swahili	2	0%	0	2	0	
Tagalog/Filipino	1	0%	0	1	0	
Tamil	1	0%	0	1	0	
Telegu	17	0%	0	17	0	
Thai	8	0%	0	5	3	
Turkish	52	0%	5	33	14	
Ukrainian	114	0%	0	107	7	
Urdu	53	0%	0	46	7	
Vietnamese	139	1%	0	89	50	
	<b>Total</b>	<b>23952</b>	<b>100%</b>	<b>513</b>	<b>13288</b>	<b>10253</b>
Nantucket Cottage Hospital	Bulgarian	23	0%	0	23	0
	Cape Verde Creole	2	0%	0	2	0
	Chinese (Mandarin)	68	1%	0	68	0
	French	1	0%	0	1	0
	Hebrew	1	0%	0	1	0
	Italian	6	0%	0	6	0
	Japanese	4	0%	0	4	0
	Nepali	72	1%	0	61	11
	Polish	7	0%	0	7	0
	Portuguese (Brazilian)*	1604	14%	0	1547	57
	Romanian	4	0%	0	4	0
	Russian	39	0%	0	39	0
	Serbian/Cyrillic	1	0%	0	1	0
	Slovak	1	0%	0	1	0
	Spanish*	9515	83%	807	7755	953
	Thai	52	0%	0	52	0
	Turkish	3	0%	0	3	0
	Ukrainian	6	0%	0	6	0
	Uzbek	39	0%	0	39	0
	Vietnamese	4	0%	0	4	0
	<b>Total</b>	<b>11452</b>	<b>100%</b>	<b>807</b>	<b>9624</b>	<b>1021</b>
	Albanian	392	2%	196	12	184
	American Sign Language (ASL)	341	2%	224	0	117
	Amharic	105	1%	0	104	1
	Arabic*	1078	6%	609	468	1
	Armenian	9	0%	3	6	0
	Bengali	88	0%	7	81	0
	Bosnian	46	0%	6	40	0
	Bulgarian	20	0%	0	20	0
	Burmese	42	0%	0	42	0
	Cantonese*	816	4%	112	704	0
Cape Verde Creole	281	2%	23	258	0	

Mass Eye & Ear	Chinese (Mandarin)*	1124	6%	173	951	0
	Croatian	1	0%	0	1	0
	Farsi	25	0%	2	23	0
	French	106	1%	5	101	0
	Fukinese	4	0%	0	4	0
	Greek	91	0%	11	80	0
	Gujarati	27	0%	0	27	0
	Haitian Creole*	960	5%	46	914	0
	Hebrew	2	0%	0	2	0
	Hindi	84	0%	4	80	0
	Hmong	1	0%	0	1	0
	Hungarian	1	0%	0	1	0
	Igbo	6	0%	0	6	0
	Italian*	102	1%	14	88	0
	Japanese	32	0%	3	29	0
	Kannada	1	0%	0	1	0
	Khmer/Cambodian	137	1%	6	131	0
	Korean	93	1%	6	87	0
	Laotian	7	0%	1	6	0
	Lingala	1	0%	0	1	0
	Mandingo	1	0%	0	1	0
	Mongolian	1	0%	0	1	0
	Nepali	51	0%	1	50	0
	Pashto/Afghani	8	0%	0	8	0
	Persian	113	1%	5	108	0
	Polish	46	0%	4	42	0
	Portuguese	187	1%	37	150	0
	Portuguese (Brazilian)*	1641	9%	300	1340	1
	Punjabi	28	0%	0	28	0
	Romanian	4	0%	0	4	0
	Russian*	829	5%	141	688	0
	Somali	56	0%	3	53	0
	Spanish*	8581	47%	630	7950	1
	Tagalog/Filipino	24	0%	0	24	0
	Telegu	3	0%	0	3	0
	Thai	25	0%	0	25	0
	Tibetan	5	0%	0	5	0
	Tigrinya	17	0%	0	17	0
	Toisanese	29	0%	5	23	1
	Turkish	29	0%	8	21	0
Twi	3	0%	0	3	0	
Ukrainian	41	0%	0	39	2	
Urdu	18	0%	0	18	0	
Vietnamese*	481	3%	35	446	0	
<b>Total</b>	<b>18244</b>	<b>100%</b>	<b>2620</b>	<b>15316</b>	<b>308</b>	

\* Languages with the most language services requests completed by medical site.