

## Hospital at Home Resources and FAQ for providers

Updated: 03/01/2022

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### **Provider resources**

[Hospital at Home payment guideline](#)

[Prior authorization reference grid](#)

## **FAQ**

### **What is Hospital at Home?**

Acute Hospital at Home is a hospital level care provided to acutely ill members that meet Inter Qual criteria for Acute Hospital at Home. Members are referred to the Acute Hospital at Home care option from the ER or an inpatient acute floor. This health care delivery model is only covered and reimbursed to hospitals that have been approved by CMS as part of their Acute Hospital at Home program.

### **What is the effective date for this benefit?**

Hospital at Home is covered for My Care Family members as noted in the February 2021, Acute Inpatient Hospital Bulletin 180: “Effective for dates of service on or after the date on which CMS has authorized an acute hospital to participate in its Acute Hospital Care at Home program”.

Hospital at Home is covered starting on January 5, 2022, for Commercial members.

### **How do I refer a patient to Hospital at Home?**

Currently providers can refer members to Hospital at Home from an emergency department or an inpatient acute medical floor.

### **Is an authorization required?**

Yes, authorization is required for Hospital at Home. Please use the inpatient authorization tool on our [provider portal](#) and select “Hospital at Home” from the services drop-down menu.

### **How do I submit claims for Hospital at Home?**

Please refer to our [payment policy](#) for information about submitting claims for Hospital at Home.

### **Are Hospital at Home rates all-inclusive?**

The rate paid to the hospital encompasses all related services rendered in the home. Ancillary services may not be separately billed and reimbursed. Professional services may be separately billed and reimbursed as they would for care rendered in an inpatient acute medical setting

Please refer to our [payment policy](#) for more information.

**Is this only for My Care Family (MassHealth) members? When will this be available for commercial members?**

Hospital at Home is available for both My Care Family (MassHealth) and commercial members.

**Will there be member cost sharing?**

There is no cost sharing for My Care Family (MassHealth) members. For commercial members, inpatient acute medical cost sharing applies per their plan materials, which are available for your reference on our [provider portal](#) when you check member eligibility.

**What is the credentialing process for Hospital at Home?**

CMS issues final approval of Hospital at Home (HOH) Programs via their website. No facility should be approved for Hospital at Home services for Mass General Brigham Health Plan members with access to benefits for these services unless they are also approved by CMS. During hospital recredentialing, the Mass General Brigham Health Plan's team will review the CMS Hospital at Home website to confirm that the facility is still approved. Providers should proactively notify their Mass General Brigham Health Plan contract manager and credentialing team to advise of Hospital at Home approval. Attribute of CMS Hospital at Home will be added with the approval date as the start date.