

How to use InterOual Connect for medical criteria review

Follow the steps below to obtain prompt authorization approvals

We are pleased to offer immediate approvals for outpatient authorizations that meet criteria. These enhancements are designed to speed up the authorization process so you can discuss next steps with your patient before they even leave your office.

Initiate a new prior authorization request in the Provider Portal

Step 1: In the Provider Portal, select Check Authorization Requirements to verify prior authorization requirements by diagnosis code. You can access the Provider Portal at:

provider.massgeneralbrighamhealthplan.org

Step 2: If the service requires prior authorization, select Submit New Request to initiate a new prior authorization request.

Authorizations & Referrals

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View Authorizations & Referrals By: OR View Authorizations & Helemits for The See Enter Member ID or Lookup member Show Authorizations/Referrals: Al Approved Active **Diagnosis** Code:

Referrals and Authorizations

- tent reminders for faster approval.
- Please have clinical information available for the interQual review. If the interQual or upboad clinical information to complete your authorization request or the authorizable of clinical information is not available, please consider submitting your authorizable
- available:compress. For urgent requests outside of regular business hours, weekends, and holidays, gage the on call nurse review 855-454-4647 after you submit the authorization and upload your clinical information.

Select Authorization/Referral Type:	Seind One +	
	Exter the member (E) is nerve exclinen press the Search button to sele- ciptio member. This request connect to submitted if you do not assoch to select a member.	et an brand
Patient Search (Member ID/Name)	Sust	
Requesting Provider	MASSACHUSETTS ACUTE CARE SPECIALISTS, PC	
Contact Name	Philo Bernstein	
Contact Phone	857.282.5035	
Requested Service	Select Onc	
Servicing Facility (Name/NPt)	Scarel	
Contact Name		
Contact Phone		
Diagnosis	Seavet	

Step 3: Complete all required fields and select Next to access InterOual Connect to initiate the medical review.

Procedure Code	Search	•
Service start date		•
Service end date		•
Remarks (limited to 255 characters)		

Use InterQual Connect for medical criteria review

Step 1: Select the applicable subset of	Guideline Search * Click Reject to complete the medical necessity criteria for each requested service. In most cases, you		
criteria from the list that is presented.	Will receive a response to your prior authorization request in less than a minute. Description Version Gender Attimuing Client Defined Select Procedures (Custom) - MGB 2022 Select Septoplasty InterQual Select Septoplasty (Adolescent) InterQual Select Septoplasty (MassHealth) Client Defined Select		
Step 2: Review the subset and select Medical Review.	(Custom) - MGB 2022		
Quick Tip: Have the patient's medical record available for reference when submitting a prior authorization request.			
Step 3: Complete the Q&A form based on the patient's medical record and select View Recommendations. You will receive a popup message advising that no further edits can be made after this point.	CHENNEE Interview Interview Interview O Interview <tr< td=""></tr<>		
Step 4: View the recommendation and access a printable summary by selecting Review	CHENCE Heroduce Manufacture The Access calls interaction of private Manufacture The Access calls interaction of private		

a printable summary by selecting Review Summary. Select Complete to proceed. If you have requested prior authorization for additional services, you will be taken back to step 1 to conduct the review for the next service code.

MARSACHINETTS ACUTE CARE SPECIALISTIC PC (CTV-BR)	16LP
Recommendations	CRITERIA HIT
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Important: Once the review for all requested services is complete, you will be taken back to the prior authorization submission form where the medical review recommendations will display. Select Submit to complete the request and obtain a prior authorization number. Your request will not be submitted to Mass General Brigham Health Plan until you complete this step. If your request has a pending status, please upload clinical documentation for further review.

MassGeneralBrighamHealthPlan.org

Mass General Brigham Health Plan includes Mass General Brigham Health Plan, Inc. and Mass General Brigham Health Insurance Company