

Massachusetts Step Therapy Protocol Exception
Effective 10/1/23

Plan	<input checked="" type="checkbox"/> MassHealth UPPL <input type="checkbox"/> Commercial/Exchange	Program Type	<input type="checkbox"/> Prior Authorization <input type="checkbox"/> Quantity Limit <input checked="" type="checkbox"/> Step Therapy
Benefit	<input checked="" type="checkbox"/> Pharmacy Benefit <input checked="" type="checkbox"/> Medical Benefit (NLX)		
Specialty Limitations	N/A		
Contact Information	Specialty Medications		
	All Plans	Phone: 866-814-5506	Fax: 866-249-6155
	Non-Specialty Medications		
	MassHealth	Phone: 877-433-7643	Fax: 866-255-7569
	Commercial	Phone: 800-294-5979	Fax: 888-836-0730
	Exchange	Phone: 855-582-2022	Fax: 855-245-2134
	Medical Specialty Medications (NLX)		
	All Plans	Phone: 844-345-2803	Fax: 844-851-0882
Exceptions	N/A		

Overview

These criteria were developed to meet state-specific regulatory requirements to determine drug coverage through a utilization management process that aligns with mandated legislation, Massachusetts Session Laws – Acts of 2022 Chapter 254.

Coverage Guidelines

Authorization and reauthorization may be granted for members when all the following criteria are met, and supporting documentation (e.g., medical charts, chart notes, lab work, etc.) is submitted:

1. The requested drug is being prescribed for an FDA-approved indication or an indication supported in the compendia of current literature (examples: AHFS, Micromedex, current accepted guidelines).
2. The prescribed dose and quantity fall within the FDA-approved labeling or within dosing guidelines found in the compendia of current literature.
3. **ONE** of the following:
 - a. The alternate drug is contraindicated or will likely cause an adverse reaction in or physical or mental harm to the member.
 - b. The alternate drug(s) is expected to be ineffective based on the known clinical characteristics of the member and the known characteristics of the prescription drug regimen.
 - c. The member has previously tried the alternate drug(s) while under the member’s current or previous health benefit plan, or another prescription drug in the same pharmacological class or with the same mechanism of action and it was discontinued due to lack of efficacy or effectiveness, diminished effect, or an adverse event.

- d. The member is stable on the requested drug, excluding samples and/or manufacturer patient assistance program, and switching drugs will likely cause an adverse reaction in or physical or mental harm to the member.

Limitations

Initial approvals and reauthorizations will be granted for 12 months.

References

1. State of Massachusetts House No. 4929. November 2022.

Review History

09/13/2023 - Created for P&T. Developed to align with Massachusetts St.2022, c.254, § 1. Effective 10/1/23

