

Drug Recall

DATE OF RECALL: April 28, 2026

DRUG NAME: True Metrix Blood Glucose Monitoring Systems

RECALLING FIRM: Trividia Health

REASON FOR RECALL: Trividia Health announced a voluntary, consumer level recall of all True Metrix, True Metrix Air, True Metrix Go self-monitoring blood glucose systems and True Metrix Pro professional monitoring blood glucose system. This recall also includes cobranded products sold under store or distribution partner names. The recall is due to an issue with software design of the E-5 Error Code.

FDA LINK: <https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/trividia-health-correction-true-metrix-blood-glucose-monitoring-systems>

OTHER DETAILS: N/A

RECALLED PRODUCT:

Product Description	NDC Number	Lot Number	Expiration Date
True Metrix, True Metrix Air, True Metrix Go, True Metrix Pro, and Store and Distributor Branded True Metrix Blood Glucose Meters	All NDCs	All lots	N/A