Mass General Brigham
Health Plan

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Date

Your 2027 renewal is coming soon.
We have important information.
No action is needed.

Contact Names
Company Name
Street Address
City, MA ZIP

Greetings!

Your Mass General Brigham Health Plan coverage is coming up for renewal. No action is required now. Your official renewal will be sent separately. Below are key updates for 2027:

- **Our Weight Management program through Teladoc Health is now available** to eligible members at no additional cost. The program supports members aged 18+ with a BMI of 25+ who are looking for help with weight management by offering convenient access to an app, proven digital tools, 1:1 guidance, and resources like a smart scale and activity and food tracking.

- **The Mass General Brigham Health Plan wellness hub** is designed to encourage workplace wellness and provide resources, activities, and challenges to help members build healthy habits that last. Members can access the hub through their Member Portal and personalize their experience by filling out a health profile.

- **2027 PPO Plus product offerings have changed**. Starting January 1, 2027, current accounts may renew in the 2027 plan version of their current PPO Plus plan or choose one of three open PPO Plus plans. EPO plans are also available. These options continue to provide access to trusted providers and hospitals in- and out-of-state, with comprehensive benefits and the customer service that differentiates Mass General Brigham Health Plan.

- **Our plans continue to include value-add member programs and services** that expand access to convenient and affordable care options, like Rx Savings Solutions that provides ways to save on prescription costs, Lyra Health for fast mental health support, and women's health programs for menopause, pelvic health, and pregnancy, postpartum, and loss. Care Complement benefits also remove cost sharing for certain services, therapies, and medications, reducing barriers to care. (Care Complement is available if it's in the plan name).

We're here to help. For questions or help with plan selection, please contact your broker or call your Account Executive at **866-643-8392 (TTY: 711)**. We value your partnership and look forward to your renewal.

Thank you,

Zachary Kahn
Director, Program Management

P.S. Our team is committed to customer satisfaction. See how we performed in the JD Power 2026 U.S. Commercial Member Health Plan Satisfaction Study. Learn more: **MGBHP.org/JDP2026**

SAMPLE

Mass General Brigham Health Plan includes Mass General Brigham Health Plan, Inc. and Mass General Brigham Health Insurance Company.

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