

Notice of Health Insurance Premium Rebate

[Date]

[FName LName]

[Address 1]

[Address 2]

[City, State ZIP]

Re: Health Insurance Premium Rebate for Year 2023

[Policy Number]

Dear Member,

This letter is to inform you that you will receive a rebate of a portion of your health insurance premiums. This rebate is required by the Affordable Care Act – the health reform law.

The Affordable Care Act requires Mass General Brigham Health Plan to issue a rebate to you if Mass General Brigham Health Plan does not spend at least 80 percent of the premiums it received on health care services, such as doctors and hospital bills, and on activities to improve health care quality, such as efforts to improve patient safety. No more than 20 percent of premiums may be spent on administrative costs such as salaries, sales, and advertising. This requirement is referred to as the “Medical Loss Ratio” standard or the “80/20 rule”. The 80/20 rule in the Affordable Care Act is intended to ensure that consumers get value for their health care dollars. You can learn more about the 80/20 rule at: <https://www.healthcare.gov/health-care-law-protections/rate-review/> and <https://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Market-Reforms/Medical-Loss-Ratio>.

The Affordable Care Act allows States to require health insurers to meet a higher ratio. Massachusetts sets a higher Medical Loss Ratio standard, so Mass General Brigham Health Plan must meet an 88% Medical Loss Ratio, meaning that 88% of premiums must be spent on medical services and activities to improve health care quality, and no more than 12% of premiums may be spent on administrative costs.

What the Medical Loss Ratio Rule Means to You

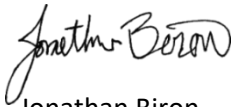
The Medical Loss Ratio is calculated on a state-by-state basis using a three-year average. It is not based only on your premiums and claims. In Massachusetts, from 2021 to 2023, Mass General Brigham Health Plan spent on average only 86.1% of premium dollars on health care and activities to improve health care quality. Since it missed the 88% target in Massachusetts by 1.9%, Mass General Brigham Health Plan must rebate 1.9% of a total of \$479,722,646 of its after-tax premium revenue in your market segment. We are required to provide your portion of this rebate to you by September 30, 2024, or apply it to your premium that is due no later than October 30, 2024.

We are enclosing a check. Your rebate is [\$check].

Need more information?

If you have any questions about the Medical Loss Ratio and your health insurance coverage, please contact Mass General Brigham Health Plan Customer Service toll-free at 866-414-5533 or the number on the back of your ID card, Monday through Friday from 8:00 AM to 6:00 PM or Thursdays from 8:00 AM to 8:00 PM. You may also visit our web page about the rebates at **[MassGeneralBrighamHealthPlan.org/mlr](https://www.massgeneralbrighamhealthplan.org/mlr)**.

Sincerely,

A handwritten signature in black ink that reads "Jonathan Biron". The signature is written in a cursive style with a large initial "J" and a stylized "B".

Jonathan Biron

Director, Customer Service, Mass General Brigham Health Plan