

Organization Information

Organization Name: Mass General Brigham Health Plan
Address: 399 Revolution Drive
City, State, Zip: Somerville, Massachusetts 02145
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(Optional, if different from above)
City, State, Zip:
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Organization Type: HMO
For-Profit Status: Not-For-Profit
Health System: Mass General Brigham

Community Health Network Area (CHNA): Alliance for Community Health (Boston/Chelsea/Revere/Winthrop)(CHNA 19), Blue Hills Community Health Alliance (Greater Quincy)(CHNA 20), Community Health Network North (Beverly/Gloucester)(CHNA 13), Community Health Network of Greater Metro West (Framingham)(CHNA 7), Community Health Network of Southern Worcester County(CHNA 5), Community Partners for Health (Milford)(CHNA 6), Greater Cambridge/Somerville Community Health Network(CHNA 17), Greater Haverhill Community Health Network(CHNA 12), Greater Lawrence Community Health Network(CHNA 11), Greater Lowell Community Health Network(CHNA 10), Greater Woburn/Concord/Littleton Community Health Network(CHNA 15), North Shore Community Health Network(CHNA 14), North Suburban Health Alliance (Medford/Malden/Melrose)(CHNA 16), West Suburban Health Network (Newton/Waltham)(CHNA 18), Worcester Wellness Coalition(CHNA 8),
Regions Served: All Massachusetts,

Mission and Key Planning/Assessment Documents

Community Benefits Mission Statement:
Overview:

Mass General Brigham Health Plan is an NCQA-accredited, not-for-profit health plan headquartered in Somerville, Massachusetts. On January 1, 2023 AllWays Health Partners rebranded to the new name of Mass General Brigham Health Plan. We have over 30 years of experience providing high-quality health care coverage and services to employers, individuals, and families. As a member of Mass General Brigham, Mass General Brigham Health Plan is advancing a highly integrated model of value-based care with one of the world's leading healthcare systems to transform the customer experience and improve both care and coverage.

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This annual Community Benefits Report outlines the initiatives and activities we carried out during fiscal year 2023 (FY2023) and those we plan to undertake in the forthcoming year to improve the health of residents in the communities we serve.

CB Mission Statement:

We strive to create a better health system by removing barriers, providing no-nonsense solutions, innovating through partnerships, and delivering compassionate experiences.

The Mass General Brigham Health Plan Community Benefits Program is culturally responsive to the health and social needs of communities throughout Massachusetts.

An integral part of this program is to improve and maintain health status, promote health equity for diverse populations, and expand access to health care in the communities we serve. We work in partnership with the Commonwealth of Massachusetts (Commonwealth), community health centers (CHCs), and members of the community - to identify, develop, and support community benefits programs that meet the needs of underserved and vulnerable populations.

Target Populations:

Name of Target Population	Basis for Selection
Black, African American, Latino community with asthma	Commonwealth of Massachusetts Department of Public Health. (2015). Strategic Plan for Asthma in Massachusetts 2015-2020. Mass General Brigham Health Plan member data.
Black, African American, Latino community with Diabetes	American Diabetes Association. (2016). Health Disparities. Mass General Brigham Health Plan member data 2019-2021
Depression and Antidepressant Medication Management for Minorities and Young Adults	2015 Psychiatric Services, 2014 Psychiatric Quarterly, 2016, American Academy of Pediatrics, 2014 American Psychological Association, 2000 Journal of Internal Medicine, 2006 American Journal of Psychiatry, 2010 Depression and Anxiety, Mass General Brigham Health Plan member data.
Chronic Opioid Dependence	2015 Massachusetts Registry of Vital Records U.S. Department of Health and Human Services

Social Determinants of Health	Mass General Brigham Health Plan 2019-2021 Health Equity Data 2019 County Health Rankings & Roadmaps, Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. U.S. Census Bureau.
Mental Health and Substance Abuse	Chronic Opioid Dependence: Data Brief: Opioid Related Overdose Death Among Massachusetts, Residents, MA Department of Public Health, February 2019)

Publication of Target Populations:
Marketing Collateral, Annual Report, Website

Community Health Needs Assessment:

Date Last Assessment Completed:

Please see attached CHNA completed in Spring 2024.

Data Sources:

MA Population Health Information Tool (PHIT),

CHNA Document: [MGBHP COMMUNITY BENEFITS NEEDS ASSESSMENT 05_30_24.PDF](#)

Implementation Strategy:

Implementation Strategy Document: [MGBHP COMMUNITY BENEFITS STRATEGIC PLAN 05_30_24.P](#)

Key Accomplishments of Reporting Year:

Mass General Brigham Health Plan continues to offer programs and services to the members of the Massachusetts community to help ensure that all members of the Commonwealth are able to live a healthy and active lifestyle. Through innovative programs with Mass General Brigham, investments in the organizations that serve our community and the development of informational and educational resources we were able to make an impact.

In FY23, Mass General Brigham Health Plan distributed over \$130,000 to local organizations throughout Massachusetts through sponsorships and donations. The organizations were aligned with categories set forth by the Commonwealth Community Benefits program including housing stability, food insecurity, mental health, substance use disorders and chronic disease. Through donations to food banks, homeless shelters, and behavioral health organizations, we were able to provide essential services to Massachusetts residents whose health and well-being are most immediately impacted by social determinants of health.

Organizations that Mass General Brigham Health Plan supported with financial donations this year included: Casa Myrna, Advocates, Fresh Start 508, Fathers Uplift, Community Servings, Hailey House, Somerville Homeless Coalition, Samaritans, American Lung Association of Northeast, Doug Flutie Jr. Foundation For Autism, El Mundo - Latino Fenway Health Event, Home Base, Home Start, Colon Cancer Coalition, AgeSpan, Merrimack Valley Food Bank, UTEC, Action For Boston Community Development, Alzheimer's Association Boston, One Mission, Asthma and Allergy Foundation of America, New England Chapter, The Wish Project, American Diabetes Association, Rescuing Leftover Cuisine, MGH Chelsea and Revere, Lowell House, Bay State Banner - Be Healthy Magazine, Count the Kicks, and the Food Project.

Chronic Diseases:

Mass General Brigham Health Plan partnered with the American Diabetes Association to be the signature sponsor for the 2023 Boston State of Diabetes event at Roxbury Community College. The focus of this education event was free diabetes screenings, diabetes resources, providing healthy food, and raising the level of consciousness around health equity. A public panel including industry leaders, health care providers, and innovators explored and addressed health inequity and inspired solutions and resources to engage the community. Following the panel, free health screenings and resources, including blood pressure, A1C, foot health, and oral health checks were provided.

Mass General Brigham Health Plan was a sponsor at the "Get Your Rear in Gear" fundraiser to benefit the Colon Cancer Coalition. This 5K run/walk in Boston had employee volunteers. The organization's mission is to improve health outcomes by reducing barriers to complete colorectal cancer screening and education for the public to advocate for their own health through tailored, local, grassroots solutions.

During this year, Mass General Brigham Health Plan began to target more help for seniors by donating to the Walk to End Alzheimer's in Cambridge to benefit the Alzheimer's Association in Boston.

Mass General Brigham Health Plan donated to and had employees who volunteered throughout the year in the kitchens at Community Servings in Jamaica Plain. Community Servings provides medically tailored, nutritious, scratch-made meals to chronically and critically ill individuals and their families.

Mental Health:

The Community Benefits Steering Committee recognized the increasing rates of veteran suicides. Mass General Brigham Health Plan contributed towards the Run to Home Base fundraiser to benefit Home Base. Home Base is dedicated to healing invisible wounds of war for Veterans of all eras, Service Members, Military Families and Families of the Fallen through direct clinical care, wellness, education and research - all at no cost to them - regardless of era of service, discharge status or geographical location.

Find Your Stride
Mass General Health Plan participated in an eight-week activation designed to promote mental and physical wellbeing in the Fall of 2023 called Find Your Stride. The goal of the activation was to raise awareness about the connection between movement and mental health and demonstrate that just a little bit of movement can contribute to overall mental well-being. Mass General Brigham Health Plan showed up at eight locations including multiple 5K and 10k runs, a Boston College football game, the East Boston

Neighborhood Community Health Center, the Thanksgiving Day parade in Plymouth, MA and a farmers market in Chelsea, MA. At each location three treadmills and a hand cycle were set up and attendees were encouraged to participate by walking just for a few minutes. Throughout the activation we promoted our pop-up locations on social media and had a number of prizes including MGBHP branded swag and multiple pairs of New Balance sneakers. At the very end of the activation, we conducted a raffle and anyone who had promoted the activation on our social channels were entered to win a treadmill. Overall the event was a huge success and generated a lot of excitement and awareness about mental health and physical activity.

Substance Use:

Mass General Brigham Health Plan sponsored Lowell House to fund addiction related services, including treatment, recovery, and sober living.

Housing Instability/Homelessness:

Housing instability was a major consideration during the pandemic years. Mass General Health Plan continued to support organizations that help with homelessness and housing insecurity. Together with Home Start, we prevented home evictions for seven low-income families in the Greater Boston area who fell behind in their rent.

Social Determinants of Health:

Mass General Brigham Health Plan donated to the Action for Boston Community Development and MGH Chelsea and Revere to help close gaps in health inequity. The Action for Boston Community Development (ABCD) helps those in need in the Greater Boston area with the tools and resources to transition from poverty to stability to success. The MGH Chelsea Healthcare Center and MGH Revere HealthCare Center help support the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) Programs. The Chelsea/Revere (WIC) Nutrition Program provides nutrition and health education, healthy food, breastfeeding support and counseling, and other services free of charge to families who qualify. The goal is to keep pregnant women, postpartum women, breastfeeding women, and their children up to the age of five healthy.

Health Education Promotions:

Mass General Brigham Health Plan sponsored the El Mundo- Latino Fenway Health Event which is the largest Latino health awareness fair. Nearly a third of Latino residents in Massachusetts reported having a healthcare need unattended due to high medical costs. Many Latino families also still face limited access, information, and many challenges in enrolling in health coverage options. The fair allows for the Latino community to connect with healthcare providers, services, and health care coverage. Mass General Brigham also had a community care van at the event.

Access to Care:

Improving access to care was a focus for Mass General Brigham Health Plan. We provided funding for tablets, data plans, and technology training to 25 individuals in the Merrimack Valley and North Shore area. This type of training helps provide access to virtual medical visits online.

Community Health and Wellness Communications and Blogs:

In FY2023, across LinkedIn, Facebook, and Instagramâ€”Mass General Brigham Health Plan had 20.19 M impressions and grew by 1,841 followers.

In FY2023, the Mass General Brigham Health Plan blog had 16,692 page views from 12,506 visitors. Some of our top blog posts include:

- â€¢ Here's what to know about the accuracy of TV medical shows
- â€¢ The 3 biggest health risks affecting teachers
- â€¢ How to find a new doctor and take the stress out of changing PCPs
- â€¢ This is what turns new hires into long-term employees
- â€¢ Want a health boost? Listen to this type of music.

Employee Engagement:

Mass General Brigham Health Plan offered volunteer time for employees. In addition, employees had the opportunity to make monetary donations for food and clothing for Rosieâ€™s Place and Cradles to Crayons.

Plans for Next Reporting Year:

Mass General Brigham Health Plan will continue to work with its community partners to develop new or expand upon programs and activities that address our community priorities. Additionally, Mass General Brigham Health Plan will continue to develop Health Equity strategies to reduce health disparities for targeted populations. Mass General Health Plan is planning to get NCQA Health Equity accredited by January 2025.

Mass General Brigham Health Plan will continue to support all or most of the same organizations next year. During the Community Benefits Needs Assessment which is included in this tri-annual report submission, additional areas of focus were identified including heart disease. These topics and corresponding organizations will be discussed at upcoming Community Benefits Steering Committee meetings.

The planning for a couple of partnerships for Diabetes and Asthma is currently underway.

Diabetes: A Diabetes partnership with the American Diabetes Association named Project Power is in its beginning stages. Project Power is an innovative diabetes lifestyle change program that raises diabetes awareness and offers diabetes risk reduction education to people with diabetes and prediabetes statewide. By promoting healthy lifestyles, healthy eating, and increased physical activity, this 12-week diabetes risk reduction program will educate the public on diabetes and remove barriers to treatment - including destigmatizing diabetes and identifying and removing social determinants of health-related barriers. Over the duration of the program, health care provider coaches work closely with participants in a small group setting to help them break old habits, create new ones, set attainable goals, and keep them motivated.

Asthma: Mass General Brigham Health Plan is also beginning a partnership with the American Lung Association for a back-to-school drive which will educate attendees about asthma as well as the dangers of vaping while providing back-to-school supplies.

The Community Benefits Steering Committee which meets bi-monthly will continue to assess the needs in the community since new priorities may arise depending on the economy and/or public health environment.

Community Benefits Programs

Asthma Initiatives	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Asthma Management
Program Hashtags	Not Specified
Program Contact Information	Maurice Sahar, Senior Director, Quality Assurance, 857-282-2728, 399 Revolution Drive Somerville, Massachusetts 02145

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To continue to explore additional ways to support children and adults better manage asthma in the communities we serve.	To continue to explore additional ways to support children and adults better manage asthma in the communities we serve. An analysis of Mass General Brigham Health Plan MY22 vs. MY23 HEDIS data shows that the HEDIS Asthma Medication Ratio (AMR) rate had a downward trend from 63.17% in MY22 to 61.54% in MY23. This measure performed below the national Medicaid Quality Compass 90th percentile for the NCQA (National Committee for Quality Assurance) Medicaid Quality Compass. Mass General Brigham Health Plan is in the process of redefining its interventions and disease and care management processes to continue improving this rate in MY24. Mass General Brigham Health Plan provided care and disease management services to members with asthma who met the criteria to be enrolled in the Mass General Brigham Health Plan Care and Disease Management programs. Mass General Brigham Health Plan made available on www.MassGeneralBrighamHealthPlan.org Healthwise disease specific educational materials in English and Spanish, which were viewed 4 times in FY2023. With the Health Crowd text messaging campaign, 121 Mass General Brigham Health Plan members were outreached, and 114 members were enrolled in FY23.	Outcome Goal	Year 2023 of 3

EOHHS Focus Issues	Not Specified
DoN Health Priorities	Education,
Health Issues	Chronic Disease-Asthma/Allergies,
Target Populations	<ul style="list-style-type: none">• Regions Served: Boston, Boston-Dorchester, Boston-Greater, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Roslindale, Haverhill, Lawrence, Lowell, Methuen, Revere,• Environments Served: Not Specified• Gender: All,• Age Group: Adults, Children, Teenagers,• Race/Ethnicity: African, Black, Hispanic/Latino,• Language: English, Spanish,• Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Asthma and Allergy Foundation of America	https://aafa.org

Antidepressant Medication Adherence Initiatives	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Raise awareness and the rate of adherence to antidepressant medication in targeted Latino, Black, and African American communities.
Program Hashtags	Not Specified
Program Contact Information	Maurice Sahar, Senior Director Quality Assurance, 857-282-2728, 399 Revolution Drive Somerville, Massachusetts 02145

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
	An analysis of Mass General Brigham Health Plan MY22 vs. MY23 HEDIS data shows that the Antidepressant Medication Management (AMM)) rates had an upward trend from 52.03% to 59.21% (acute phase) and from 33.6% to 40% (continuation		

To raise awareness among Latino, Black, and African/American members of the importance of taking their antidepressant medication and seeing a licensed mental health counselor if needed.	phase). Both measures performed below the national Medicaid Quality Compass 90th percentile. Mass General Brigham Health Plan is in the process of redefining its interventions to improve these rates in MY24. In addition, with Health Crowd text messaging for members with depression, 14,680 Mass General Brigham Health Plan members were outreached and 14,711 members were enrolled in FY23. Note: the enrolled number is larger than the outreached number due to some of those members receiving the outreach message outside the date parameters and enrolled within the date range. Mass General Brigham Health Plan made available on www.MassGeneralBrighamHealthPlan.org Healthwise disease specific educational materials in English and Spanish, which were viewed 50 times in FY2023.	Outcome Goal	Year 2023 of 3
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EOHHS Focus Issues	Mental Illness and Mental Health,
DoN Health Priorities	Education,
Health Issues	Health Behaviors/Mental Health-Depression,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Dorchester, Boston-Greater, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Roslindale, Haverhill, Lawrence, Lowell, Methuen, Revere, • Environments Served: Not Specified • Gender: Female, Male, • Age Group: Adults, • Race/Ethnicity: African, Black, Hispanic/Latino, • Language: English, Spanish, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Optum	http://www.Optum.com

Initiation and Engagement in Treatment for Members with Alcohol and Other Drug Abuse Dependence Initiatives	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Screening for Alcohol and Other Drug Dependence: Initiation and Engagement in Treatment
Program Hashtags	Not Specified
Program Contact Information	Maurice Sahar, Senior Director Quality Assurance, 857-282-2728, 399 Revolution Drive Somerville, Massachusetts 02145

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To increase the percent of members who initiate and engage in medication treatment.	An analysis of Mass General Brigham Health Plan MY22 vs. MY23 HEDIS data shows that the (IET) rates improved from 36.27% to 38.57% (initiation) and from 11.33% to 14.85% (engagement). Both measures performed below the national Medicaid Quality Compass 90th. Mass General Brigham Health Plan is in the process of redefining its interventions to continue improving these rates in MY24. Mass General Brigham Health Plan made available on www.MassGeneralBrighamHealthPlan.org Healthwise disease specific educational materials in English and Spanish, which were viewed 20 times in FY2023.	Outcome Goal	Year 2023 of 3

EOHHS Focus Issues	Substance Use Disorders,
DoN Health Priorities	Education,
Health Issues	Substance Addiction-Alcohol Use, Substance Addiction-Substance Use,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Dorchester, Boston-Greater, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Roslindale, Haverhill, Lawrence, Lowell, Methuen, Revere, • Environments Served: Not Specified • Gender: Female, Male, • Age Group: Adults, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Optum	https://www.Optum.org

Housing Initiatives	
Program Type	Community-Clinical Linkages
Program is part of a grant or	No

funding provided to an outside organization	
Program Description	The housing stability/homelessness initiative aims to assist individuals with severe chronic health and mental health issues obtain and retain housing, care and services designed to achieve stability in their lives.
Program Hashtags	Not Specified
Program Contact Information	Icela Moreno, Manager Quality Improvement and Health Equity, 857-282-2754, 399 Revolution Drive Somerville, Massachusetts 02145

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To work with various community-based organizations to provide financial support to help individuals in the community who are homeless or at risk of homelessness.	In 2023, Mass General Brigham Health Plan partnered with organizations to address Social Determinants of Health (SDOH) through housing related services. Mass General Brigham Health Plan provided sponsorships to Home Start to prevent 7 families from home evection and the Wish Project to help low-income families establish long term residency and provide local people with basic furniture, home goods and baby goods.	Outcome Goal	Year 2023 of 3

EOHHS Focus Issues	Housing Stability/Homelessness,
DoN Health Priorities	Housing,
Health Issues	Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Dorchester, Boston-Greater, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Roslindale, Haverhill, Lawrence, Lowell, Methuen, Revere, • Environments Served: Not Specified • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Community Based Housing Organizations	https://www.Homestart.org https://www.thewishproject.org/ https://casamyrna.org/

Diabetes Initiative	
Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	Diabetes Management
Program Hashtags	Not Specified
Program Contact Information	Maurice Sahar, Senior Director Quality Assurance, 857-282-2728, 399 Revolution Drive Somerville, Massachusetts 02145

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To continue to explore additional ways to support children and adults better manage in the communities we serve.	An analysis of Mass General Brigham Health Plan MY22 vs. MY23 HEDIS data shows that HEDIS Blood Pressure Control for Patients With Diabetes (BPD) rates experienced an increase from 61.07% in MY22 to 78.47% in MY23. This measure performed at the national Medicaid Quality compass 90th percentile for the NCQA Medicaid Quality Compass. Through Health Crowd text messaging for members with diabetes, 338 Mass General Brigham Health Plan members were outreached and 441 enrolled . Note: the enrolled number is larger than the outreached number due to some of those members receiving the outreach message outside the date parameters and enrolled within the date range. Mass General Brigham Health Plan made available on www.MassGeneralBrighamHealthPlan.org Healthwise disease specific educational materials in English and Spanish, which were viewed 7 times in FY2023.	Outcome Goal	Year 2023 of 3

EOHHS Focus Issues	Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,
DoN Health Priorities	Education,
Health Issues	Chronic Disease-Diabetes,
Target Populations	<ul style="list-style-type: none"> • Regions Served: Boston, Boston-Dorchester, Boston-Greater, Boston-Hyde Park, Boston-Jamaica Plain, Boston-Roslindale, Haverhill, Lawrence, Lowell, Methuen, Revere, • Environments Served: Not Specified • Gender: Female, Male, • Age Group: Adults, Children, • Race/Ethnicity: African, Black, Hispanic/Latino,

- **Language:** English, Spanish,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
American Diabetes Association	https://diabetes.org

Walk To End Alzheimer's - Greater Boston

Program Type	Total Population or Community-Wide Interventions
Program is part of a grant or funding provided to an outside organization	No
Program Description	The Alzheimer's Association Walk to End Alzheimer's event raises awareness and funds for Alzheimer's care, support, and research. The Alzheimer's Association addresses the global dementia crisis by providing education and support to those who face dementia while advancing critical research toward methods of treatment, prevention, and ultimately a cure. In Massachusetts, there are: Â» 130,000 people living with Alzheimer's. Â» 284,000 people who care for them. Â» In 2021, these caregivers provided 411,000,000 hours of unpaid care valued at \$8,865,000,000.
Program Hashtags	Not Specified
Program Contact Information	Not Specified

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Mass General Brigham Health Plan's Medicare Plan began on January 1, 2023. The Community Benefits Steering Committee decided to support organizations that have a targeted goal of improving the health and lives of the senior population and their families who provide support to them.	The goal for the Walk to End Alzheimer's was to be a sponsor for an organization that impacts those living with Alzheimer's and their caregivers.	Process Goal	Year 2023 of 1

EOHHS Focus Issues	Not Specified
DoN Health Priorities	Not Specified
Health Issues	Not Specified
Target Populations	<ul style="list-style-type: none">• Regions Served: Not Specified• Environments Served: Not Specified• Gender: Not Specified• Age Group: Not Specified• Race/Ethnicity: Not Specified• Language: Not Specified• Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Expenditures

Total CB Program Expenditure \$222,486.00

CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	Not Specified	Not Specified
Community-Clinical Linkages	Not Specified	Not Specified
Total Population or Community-Wide Interventions	\$222,486.00	Not Specified
Access/Coverage Supports	Not Specified	Not Specified
Infrastructure to Support CB Collaborations Across Institutions	Not Specified	Not Specified
CB Expenditures by Health Need	Total Amount	
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$34,000.00	
Mental Health/Mental Illness	\$46,000.00	
Housing/Homelessness	\$23,650.00	
Substance Use	\$12,500.00	

Additional Health Needs Identified by the Community	\$106,336.00
Other Leveraged Resources	Not Specified
Net Charity Care Expenditures	Total Amount
HSN Assessment	\$8,714,618.00
Total CB Expenditures:	\$8,937,104.00
Additional Information	Total Amount
HMO Administrative Expenses:	\$149,163,025.00
HMO Hospital, Medical, and Other Health Care Costs:	\$1,395,130,654.00
Total Revenue:	\$1,563,015,249.00
Approved CB Program Budget for FY2024:	\$300,000.00
(*Excluding expenditures that cannot be projected at the time of the report.)	
Comments (Optional):	Net Charity Care includes HSN Assessment \$5,790,607 plus Pediatric Immunization \$2,146,646 plus Child Psychiatry \$47,566 and Behavioral Health Access \$729,800.
Optional Information	
HMO Publication Describing CB Initiatives:	Not Specified
Bad Debt:	Not Specified
Bad Debt Certification:	Not Certified
Optional Supplement:	Not Specified